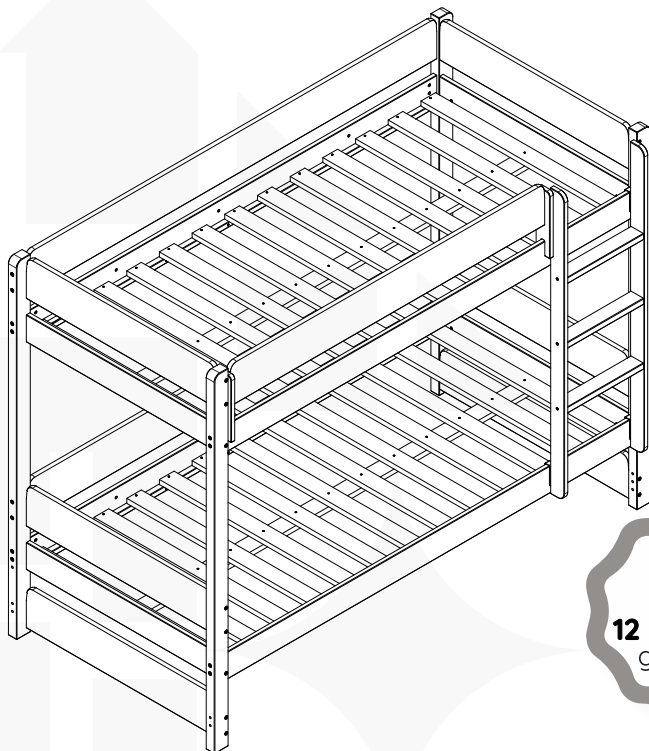


**CASA
TEMA**



12 meses de
garantia

BELICHE ARIA



Conheça nossos
produtos Casatema

CASATEMA

Seu Mundo Seu Tema

Criamos o ambiente perfeito para seu filho

- +Autonomia
- +Diversão
- +Qualidade
- +Beleza
- +Amor

CASATEMA a primeira marca
Online especializada no
seguimento infanto juvenil do
Brasil



+ de **10 anos**
de mercado



+ de **8 mil**
entregas por mês



+ de **5 milhões**
de clientes

Como trocar seu produto

Para caber na sua vida, tem que caber mais transparência.
Se o seu produto **CASATEMA** chegou com algum defeito, **você tem 7 dias para solicitar a troca**, saiba como agora mesmo.

1

Tenha em mãos: as fotos das peças com defeito; nome; código (como está aqui no manual) e quantidade de peças com defeito

2

Acesse o chat em nosso site, clicando no ícone



3

Selecione o seu pedido, e depois a opção "Quero trocar um produto."

4

Pronto, agora é só preencher as informações e enviar. Vamos entrar em contato por e-mail e te dar todas as instruções.

Garantia CASATEMA

A Casatema garante que o produto está isento de defeitos de material e fabricação durante período de tempo a contar partir do recebimento do produto com a assinatura de recebimento do mesmo:

- 90 dias (garantia legal) - Abrange o acabamento de peças, defeitos de costura, revestimentos, partes e peças sujeitas a desgaste natural. Neste tipo de garantia o cliente deve acionar o canal de vendas no qual fez a compra.
- Produtos com 12 meses (garantia estrutural) - Estão inclusos aqui, defeitos estruturais que possam comprometer o correto funcionamento do produto.

O presente termo e as garantias aplicam-se apenas ao território nacional.

Solicitação da Garantia

Aconselhamos que a caixa deva ser aberta no momento do recebimento do produto e que a qualidade do mesmo seja verificada, desta forma podemos solucionar eventuais problemas o mais rápido possível. Ocorrendo algum problema dentro do prazo de 90 dias, o consumidor deve entrar em contato com o canal de vendas seguindo as orientações do mesmo.

Em casos de garantia superior a 90 dias, o consumidor deve entrar em contato com a central de atendimento ao cliente através do email atendimento@casatema.com.br ou através de nosso chat de contato no próprio [site casatema.com.br](http://site.casatema.com.br), que lhe trará as orientações necessárias.

A Casatema caberá a responsabilidade de realizar uma análise prévia do produto através de fotos e vídeos, em caso de parecer positivo (comprovado defeito) a empresa arcará com custo de transporte envio de peças e produtos. É reservado o direito da empresa de reter o produto ou a(s) peça(s) danificada(s). Com a comprovação de defeito no produto, a Casatema poderá optar pela substituição total ou parcial de peças. Esta se reserva no direito de realizar os serviços de reposição de partes de peças e componentes que constatem satisfatoriamente a existência de defeito de material ou de manufatura. Se, no momento em que ocorrer a assistência o mesmo produto ou seus materiais não estiverem disponíveis, a empresa poderá substituí-los por de igual qualidade e valor equivalentes a nova linha de produção.

Perda de Garantia

Fica determinado que a garantia perderá efeito nos casos:

- Desgaste em parte e/ ou peças e acabamento decorrentes de uso intenso ou exposição a condições extremas, incluindo, mas não se limitando a exposição ao frio e calor intensos, luz direta do sol, chuva, umidade excessiva, maresia, entre outros;
- Danos causados durante o transporte, quando estes não tiverem sido executados pela Casatema e, principalmente, não há cobertura de danos decorrentes de transportes e mudanças de endereço do cliente;
- Danos decorrente da má utilização do produto, esforços indevidos ou qualquer uso diverso daquele orientado pela Casatema, bem como no caso de montagem em desacordo com o manual de instruções ou no caso de o cliente ou prestador de serviços por este contratado, vir a realizar alterações na estrutura ou acabamento do produto diferente da forma como o produto foi entregue;
- Não há cobertura por danos causados por descuido, limpeza e/ou manutenção em desacordo com as instruções repassadas pela Casatema ou no caso de danos causados por prestadores de serviços de limpeza ou conserto contratados pelo cliente;
- Não se aplica a danos causados por materiais corrosivos como ácidos, solventes, tintas e fluidos corporais;
- Danos causados por acidentes, quedas, sinistros, ataques de pragas ou agentes da natureza. Ou ainda danos decorrentes de corrosão devido à falta de limpeza, manutenção com produtos inadequados ou conservação em lugares diversos daqueles indicados pela Casatema (excetuados os produtos destinados ao uso nestas condições);
- Esta garantia não cobre afrouxamento de tecido ocorrido com o uso e pelo desgaste natural do tecido bem como pela deformação do enchimento ou espuma e pelo desalinhamento de costuras eventualmente advindas com o tempo de uso;
- Produtos enviados a título de amostra não são cobertas por garantia.
- Produtos sem Nota Fiscal não possuem garantia.

Prepare-se para a montagem

IMPORTANTE - LEIA CUIDADOSAMENTE - RETENHA PARA REFERÊNCIA FUTURA

- ☒ Confira as peças, componentes e se já tem em mãos as ferramentas necessárias.
- ☒ Para proteger seu móvel, coloque as peças sobre um tapete.
- ☒ Para realizar a montagem é necessária 02 pessoas. Convide sua família ou amigos pra montar com você.

Para realizar a montagem você vai precisar dessas ferramentas:



Se ficar alguma dúvida, é só falar com a gente pelo chat do site.

Atenção!

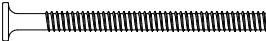
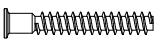
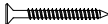
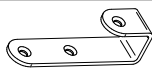
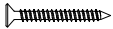
Grau de dificuldade de montagem AVANÇADO.
Contrate nosso serviço profissional de montagem, é só apontar a câmera do seu celular para o QR Code ao lado ou chamar o número (41) 8880-8821 no whatsapp.



Faça utilização da régua abaixo para medir as ferragens.

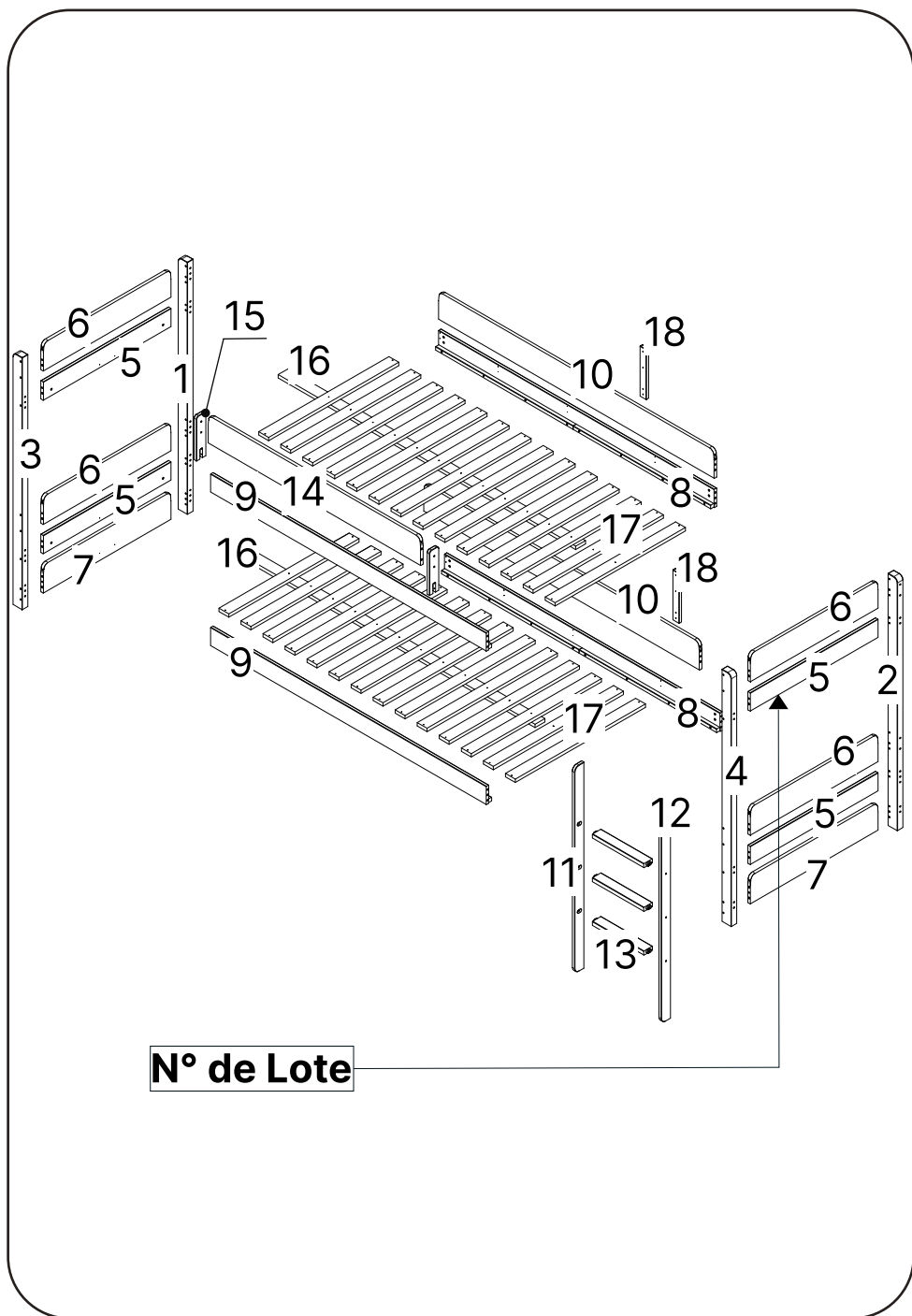


LISTA DE FERRAGENS

REF.	DESCRIÇÃO	ILUSTRAÇÃO	QTD
A	Cavilha Ø8x50		32
B	Parafuso Ø4,0x35 Cab. Flangeada		04
C	Parafuso Ø7x70 Cab. 13mm		32
D	Parafuso Ø7x90 Cab. 13mm		08
E	Parafuso Ø1/4"x110 Cab. 13mm		16
F	Parafuso Ø7x50 Cab. 10mm		10
G	Parafuso Ø3,5x14 Cab. Flangeada		32
H	Parafuso Ø4,5x16 Cab. Chata		04
I	Parafuso Ø3,5x35 Cab. Chata		84
J	Porca Cilindrica Rosca 1/4'		16
K	Chave Zeta		01
L	Suporte metálico J		04
M	Suporte metálico U		04
N	Espaçador		02
O	Parafuso Ø5,0x35 Cab. Chata		08
P	Parafuso Ø3,5x30 Cab. Flangeada		08

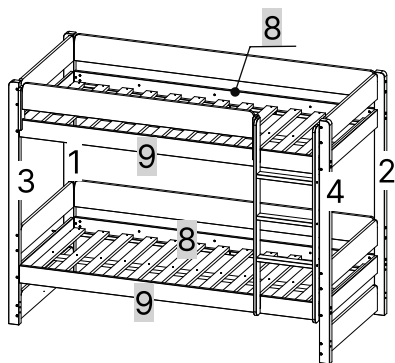
LISTA DE PEÇAS

Nº PEÇA	CÓD. FORNECEDOR	DESCRIÇÃO	QTD	DIMENSÕES (mm)			PESO UNT (KG)
				COMP.	LARG.	ESP.	
01	70027	PE TRASEIRO ESQUERDO	01	1522	65	40	1,61 kg
02	70028	PE TRASEIRO DIREITO	01	1522	65	40	1,61 kg
03	70029	PE FRONTAL ESQUERDO	01	1522	65	40	1,61 kg
04	70030	PE FRONTAL DIREITO	01	1522	65	40	1,61 kg
05	70031	PAINEL MENOR	04	880	110	18	0,71 kg
06	70032	PAINEL MAIOR MDF	04	880	170	18	1,87 kg
07	70033	PAINEL MAIOR MADEIRA	02	880	170	18	1,11 kg
08	70035	BARRA N°8 MONTADA	02	1900	110	40	1,93 kg
09	70037	BARRA N°9 MONTADA	02	1900	110	40	1,93 kg
10	70039	GUARD RAIL TRASEIRO	02	1900	170	18	4,03 kg
11	70040	PE ESQUERDO DA ESCADA	01	1232	65	18	0,58 kg
12	70041	PE DIREITO DA ESCADA	01	1232	65	18	0,58 kg
13	70042	DEGRAU DA ESCADA	03	374	60	25	0,22 kg
14	70043	GUARD RAIL FRONTAL	01	1469	170	18	3,15 kg
15	70044	SUORTE DA GRADE	02	265	65	18	0,12 kg
16	70047	TRAVESSA CENTRAL/LASTRO	02	1900	68	20	1,07 kg
17	70045	LASTRO	28	898	68	20	0,51 kg
18	70167	MONTANTE TRASEIRO	02	300	44	18	0,10 kg



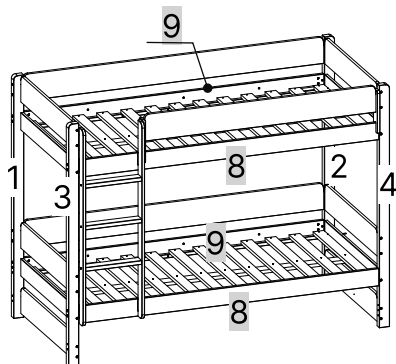
OPÇÃO 01

PÁGINA 10-18



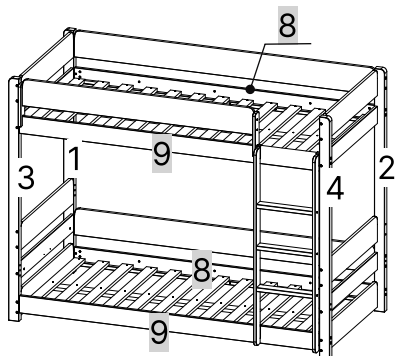
OPÇÃO 02

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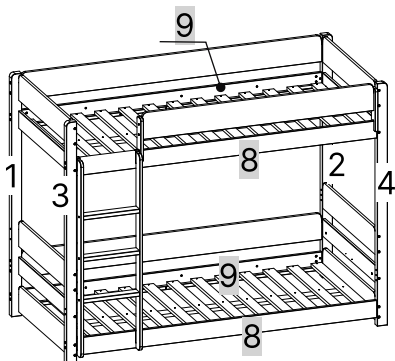
OPÇÃO 03

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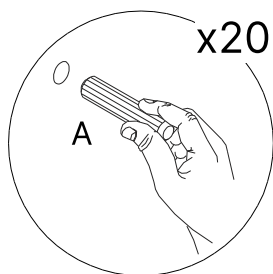
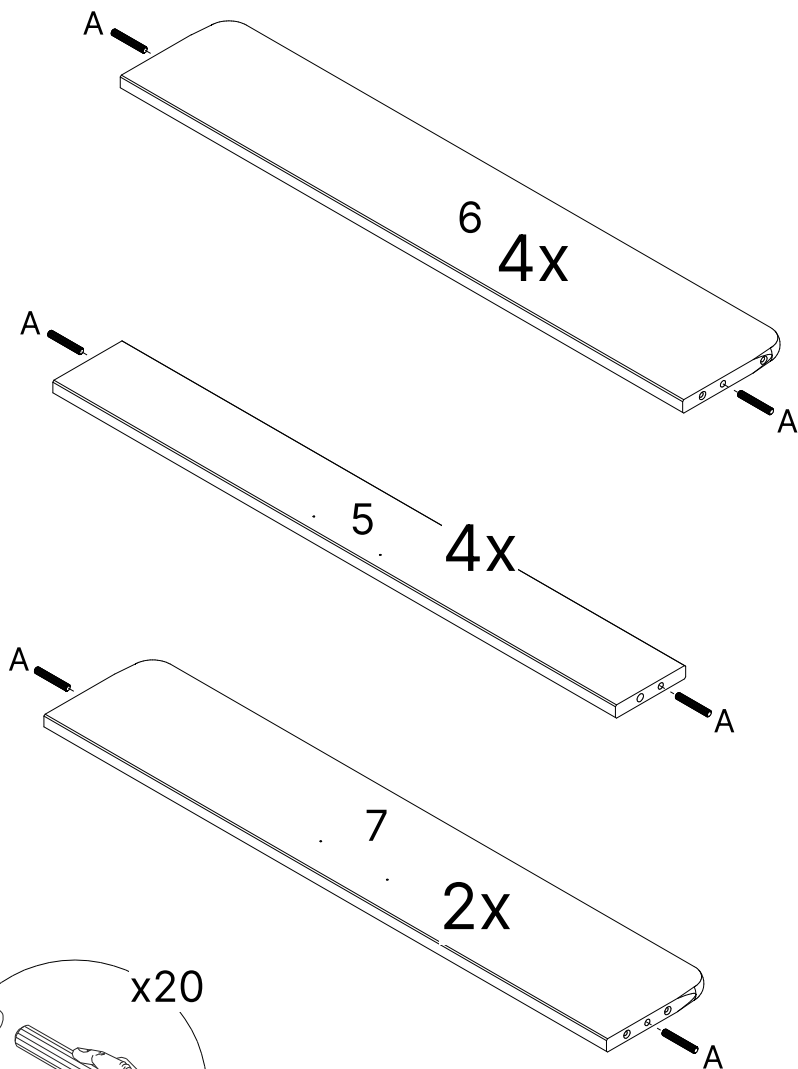
OPÇÃO 04

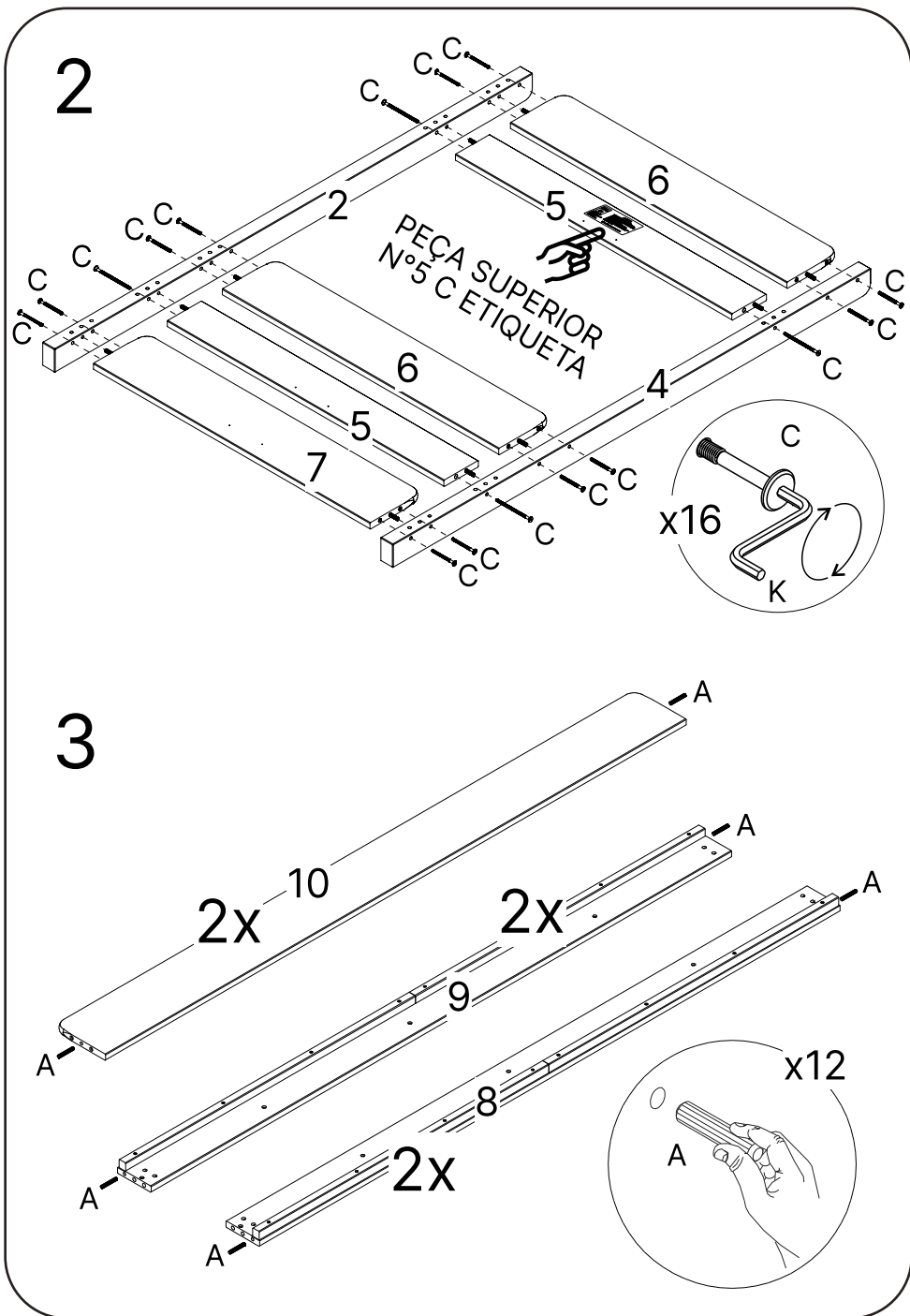
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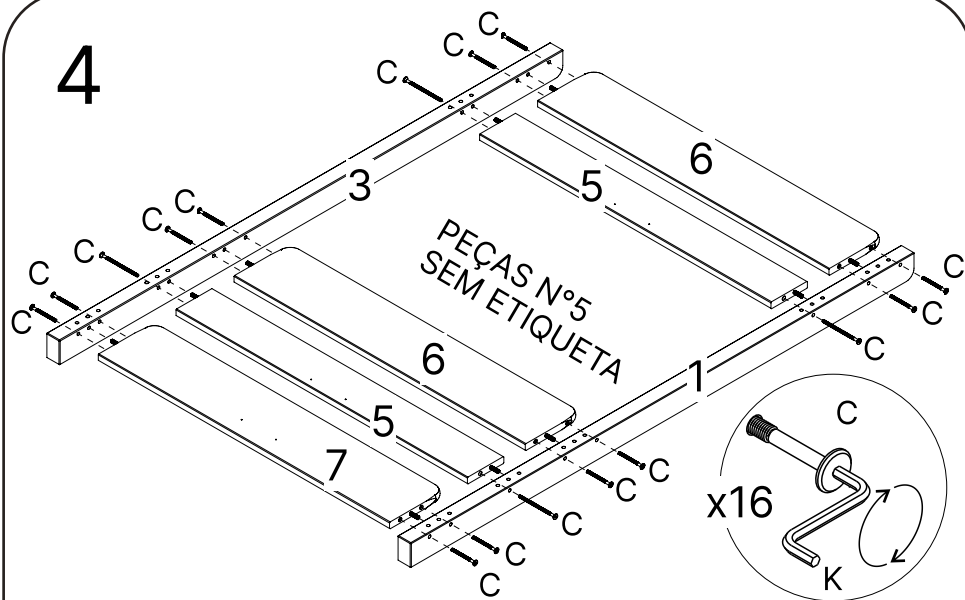
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OPÇÃO 01

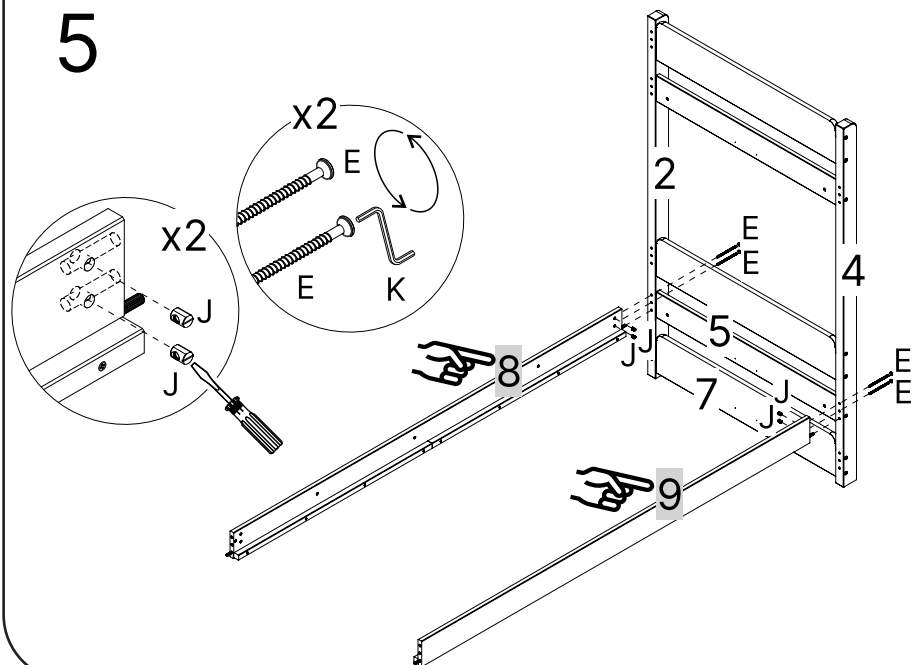




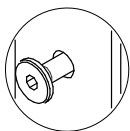
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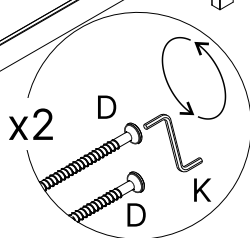
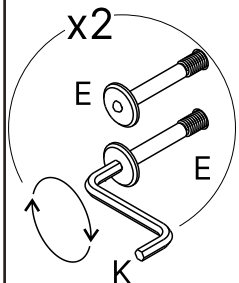
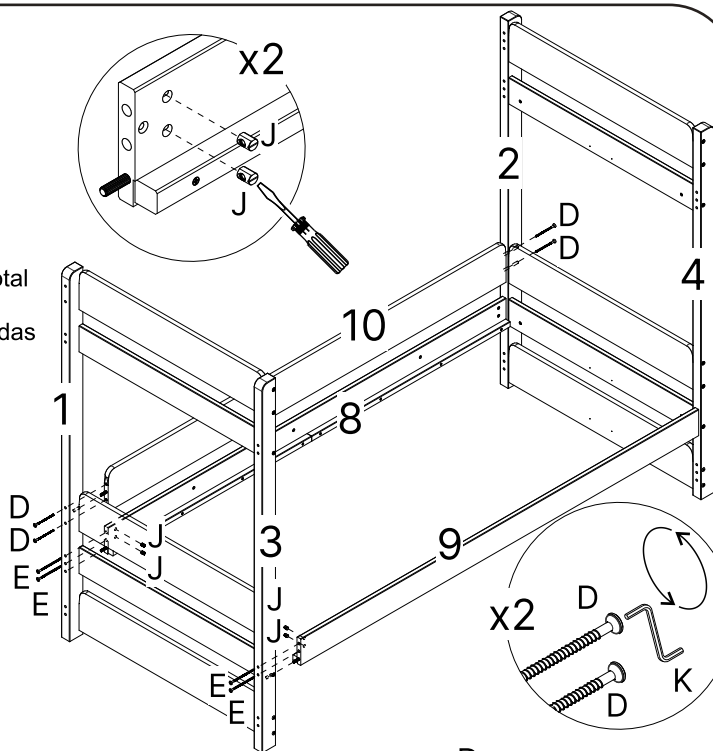
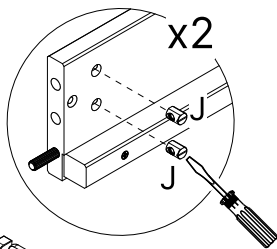
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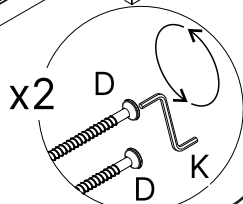
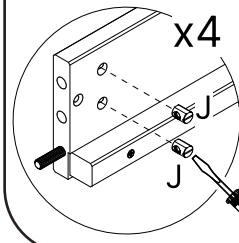
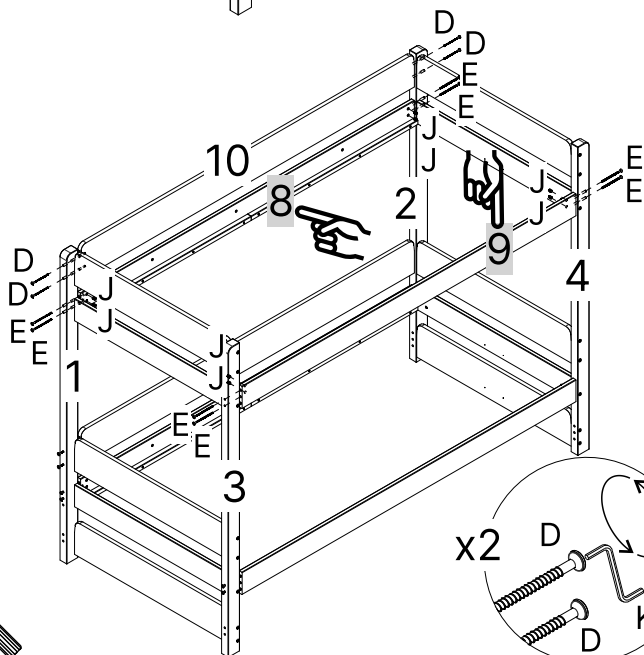
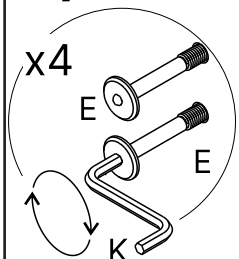
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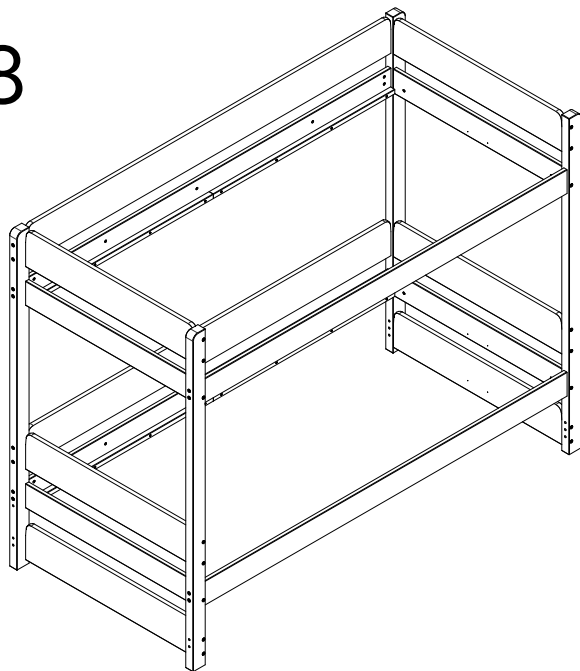
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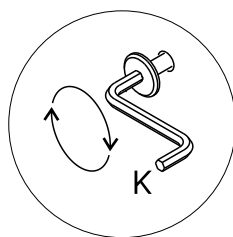
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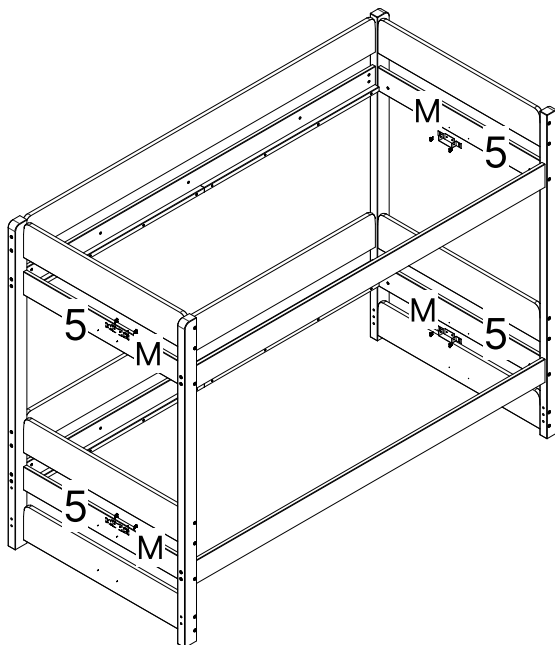
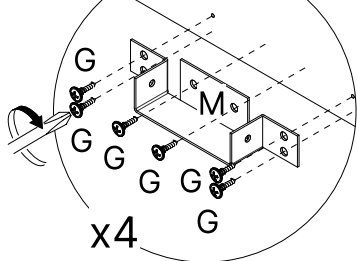


Fazer
o aperto total
de todos
os parafusos!

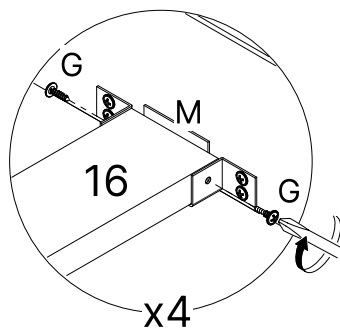
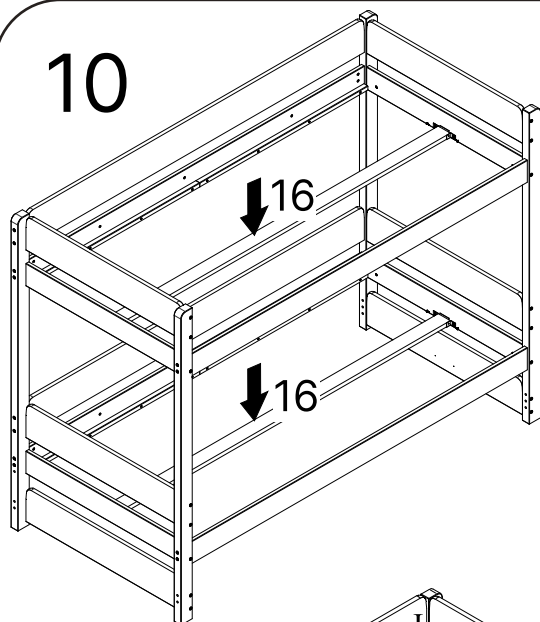


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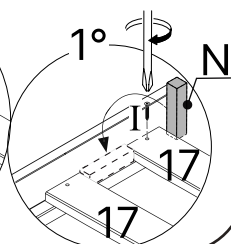
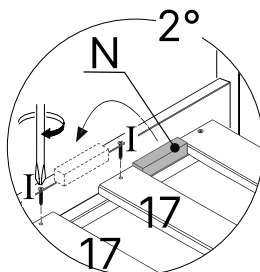
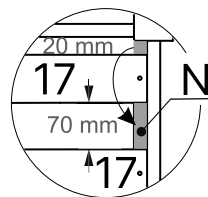
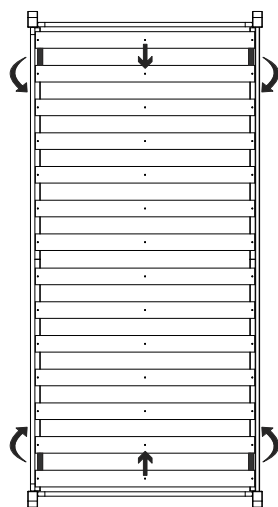
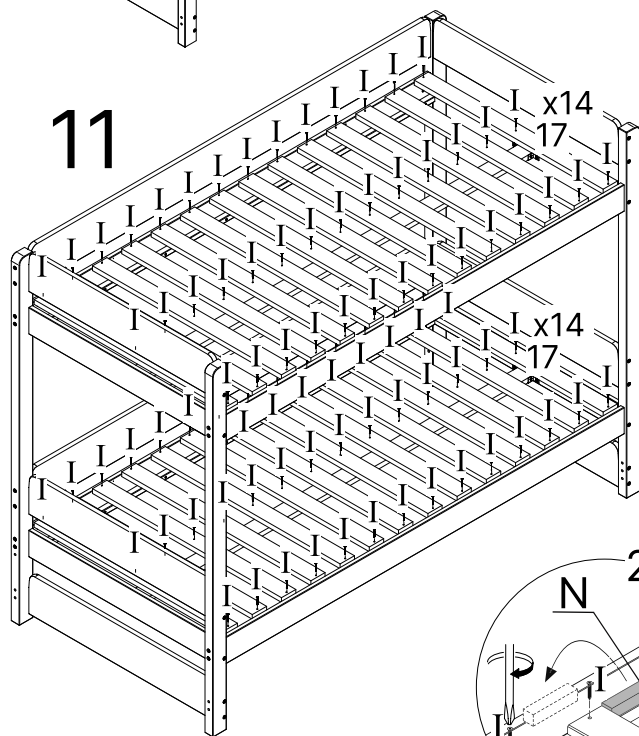
Pré furos alinhados
com parafusos superiores



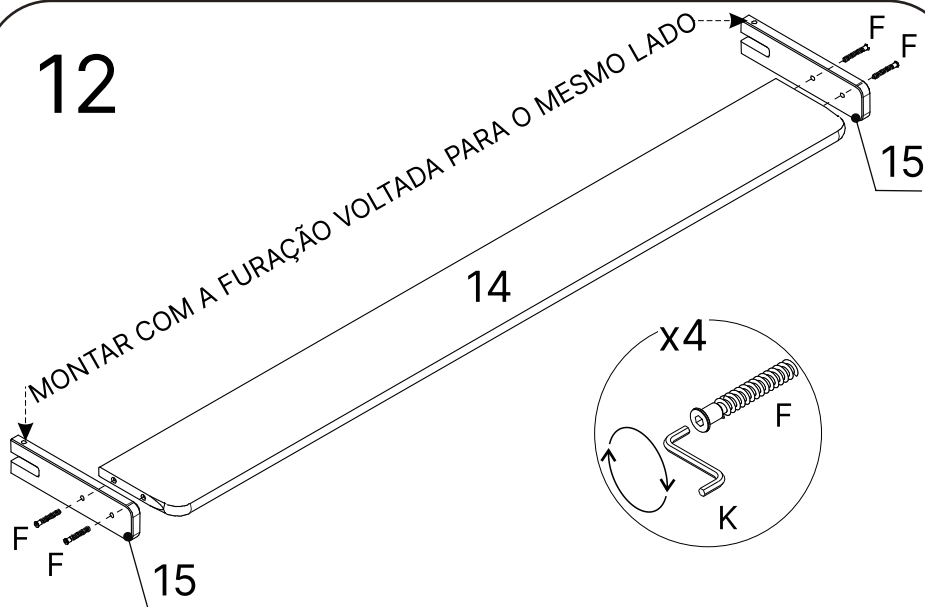
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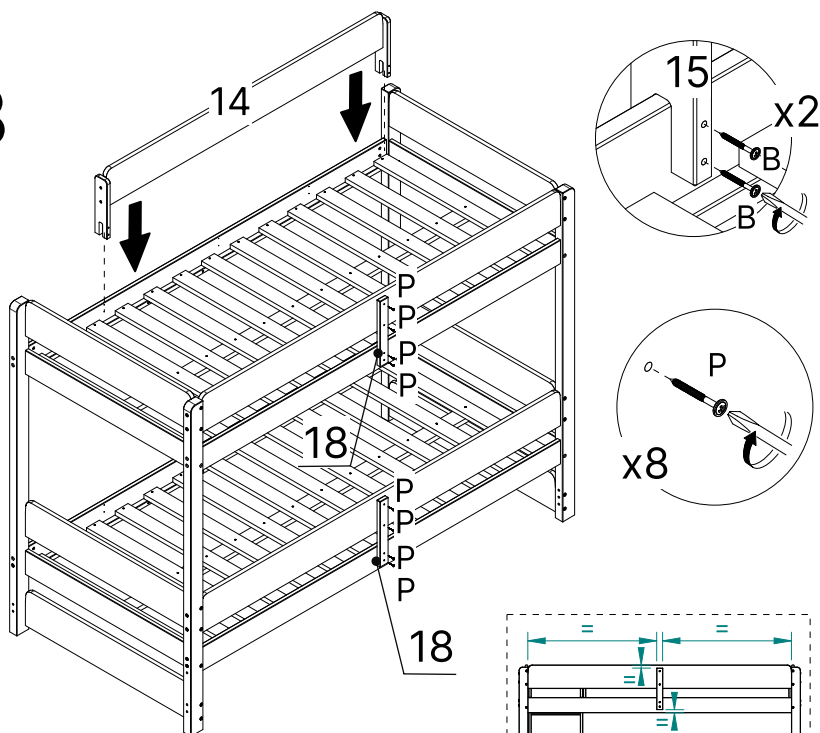
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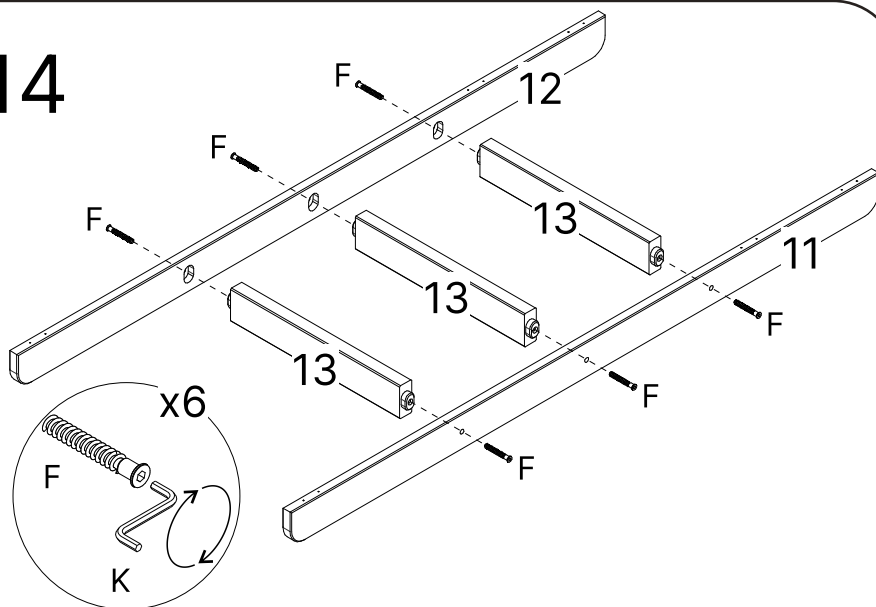
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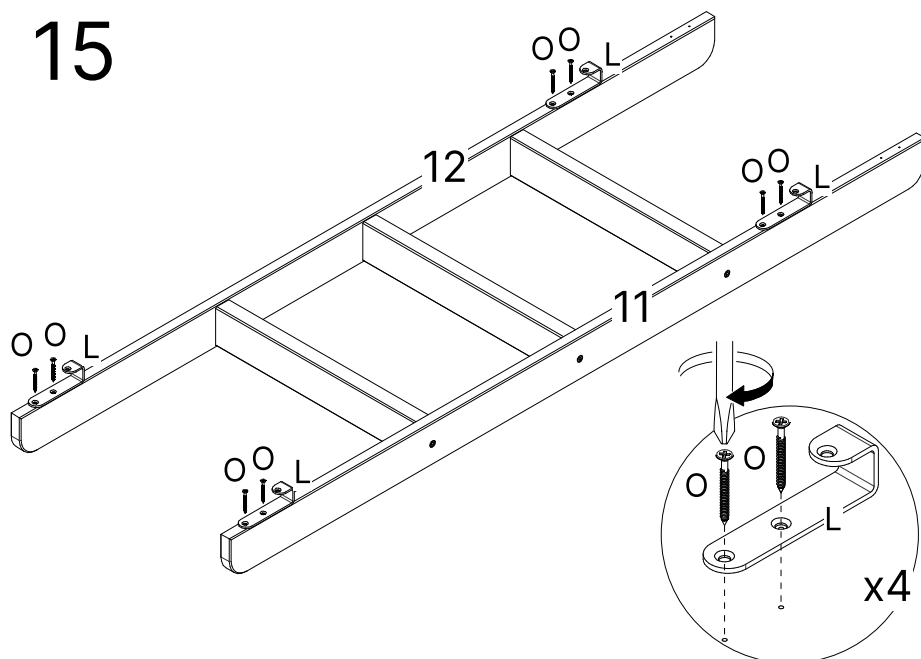
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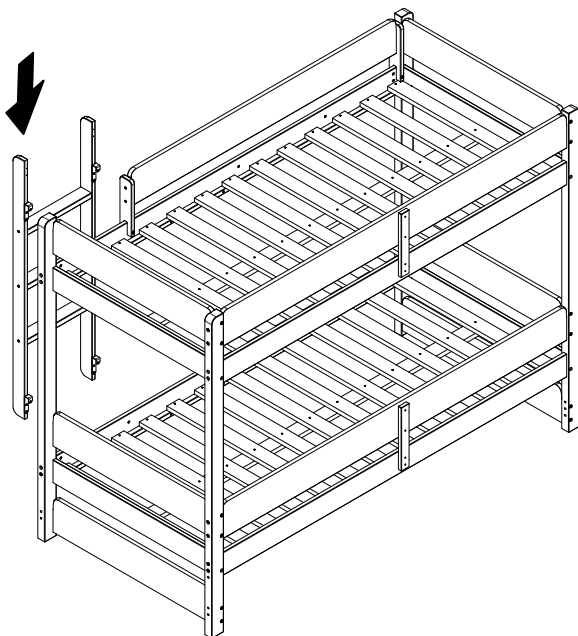
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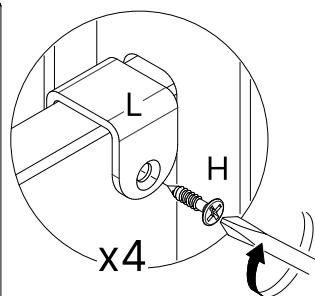
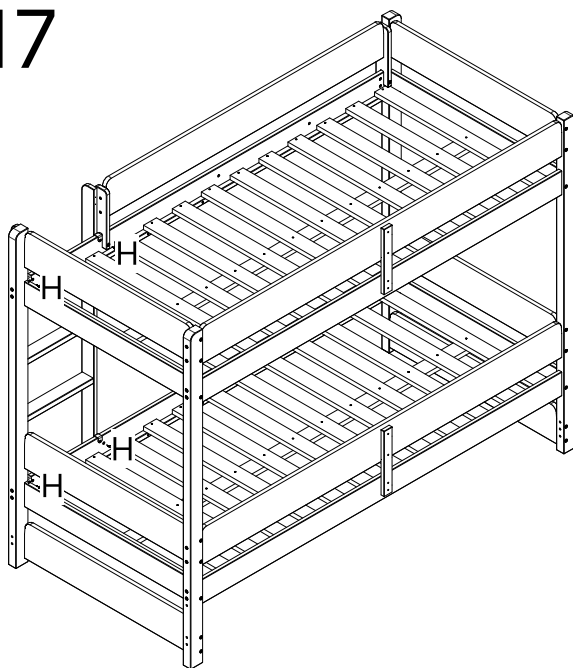
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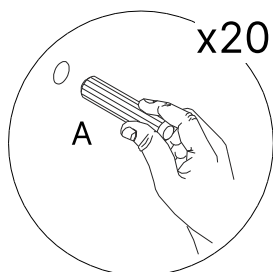
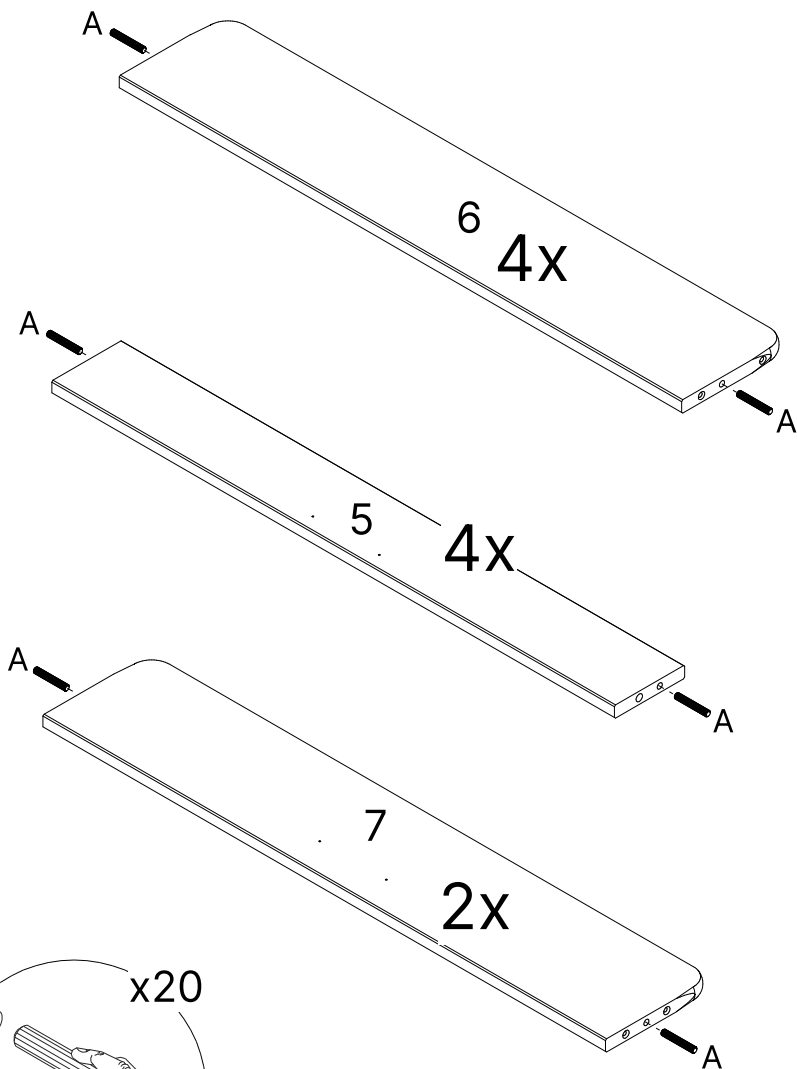


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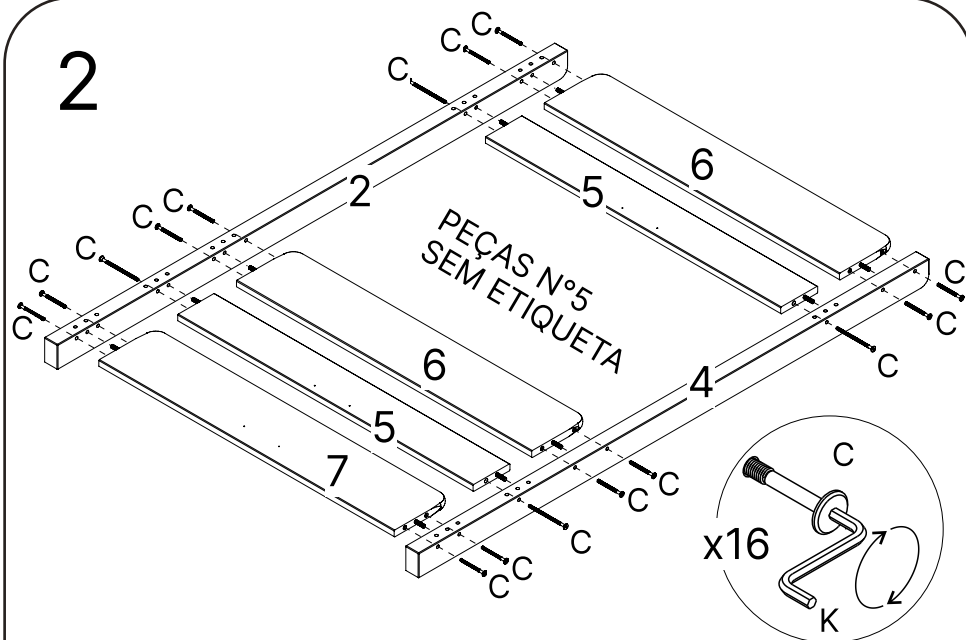


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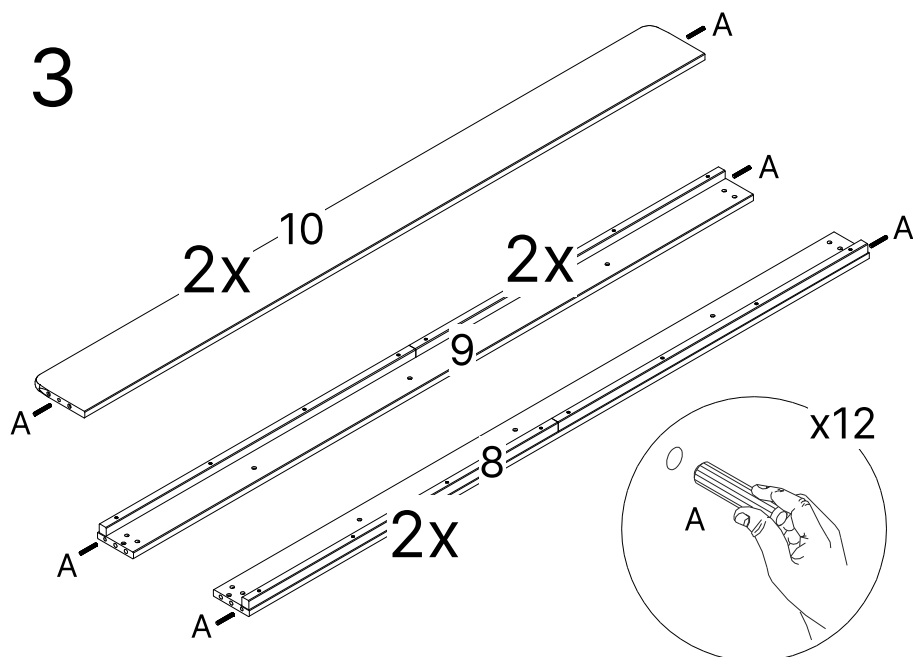
OPÇÃO 02



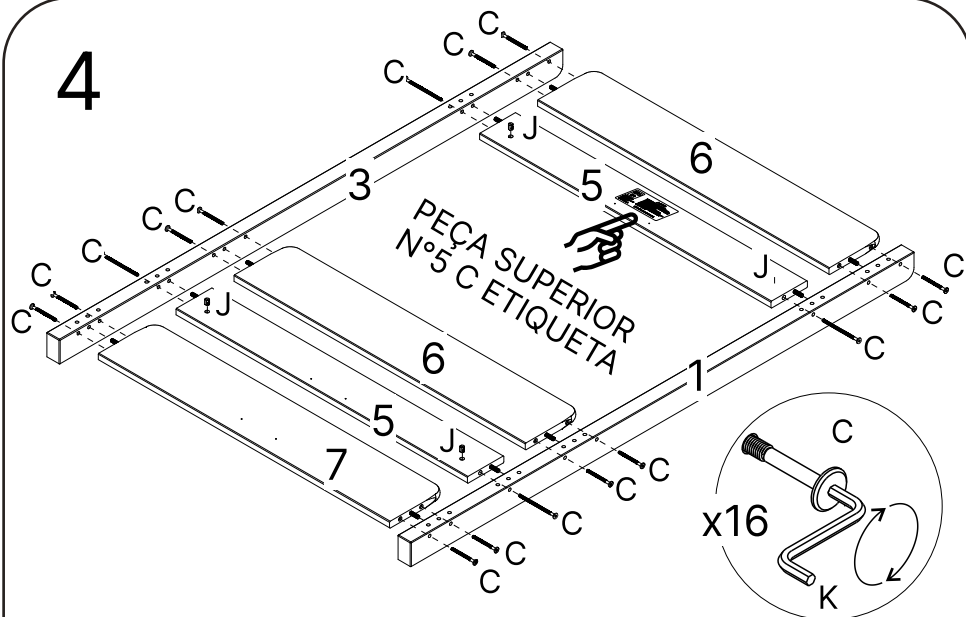
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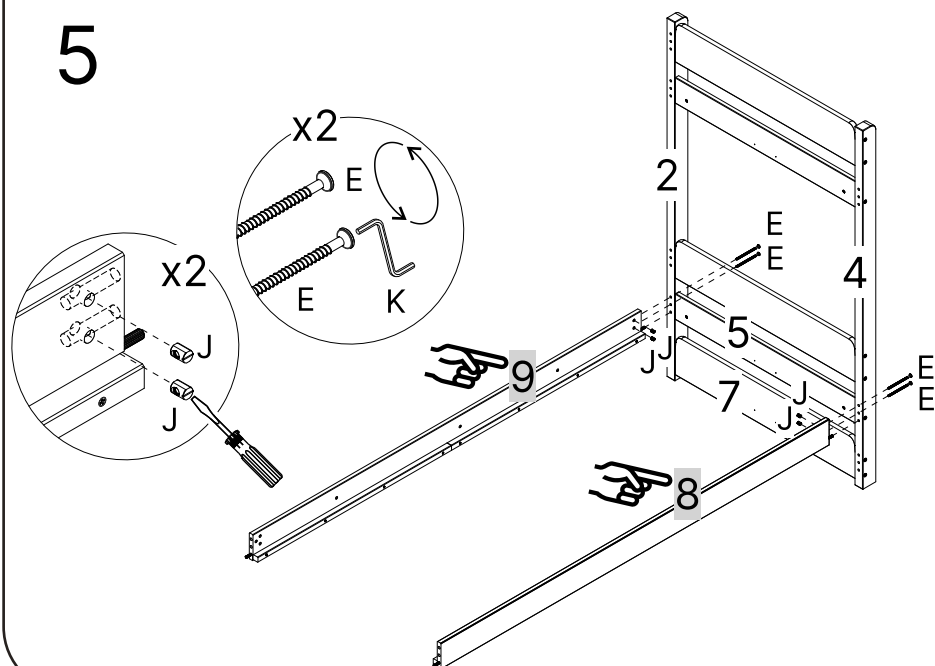
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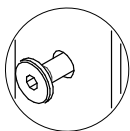
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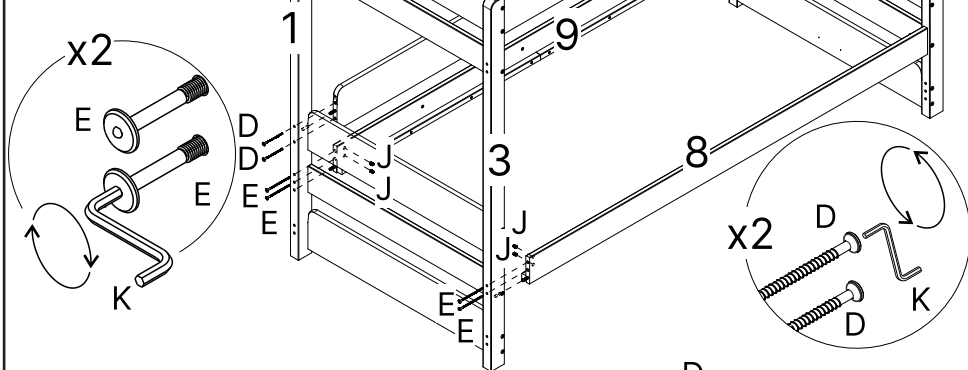
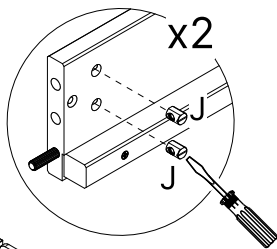
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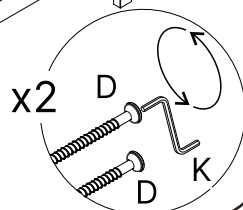
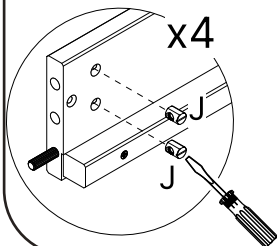
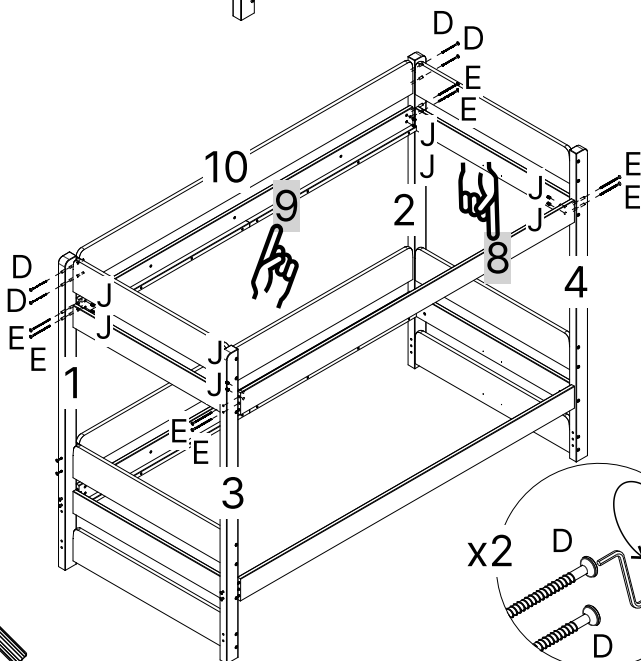
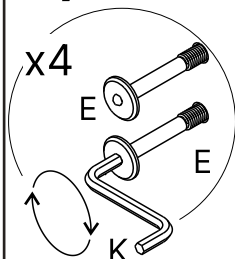
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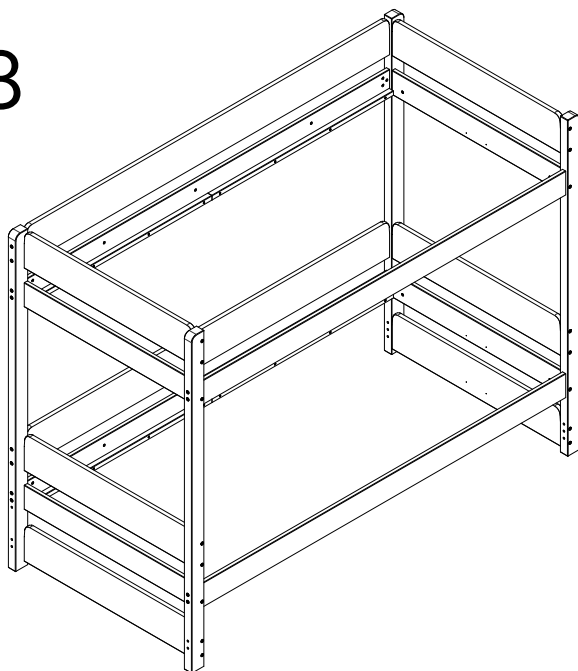
Não faça o aperto total dos parafusos antes da montagem das barras superiores



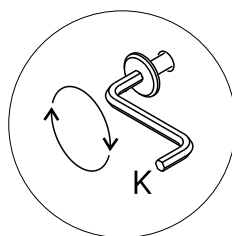
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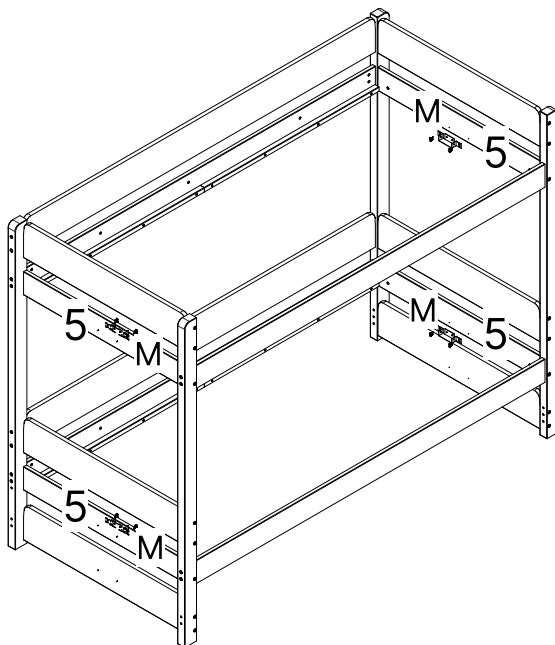
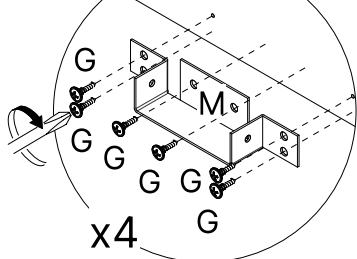


Fazer
o aperto total
de todos
os parafusos!

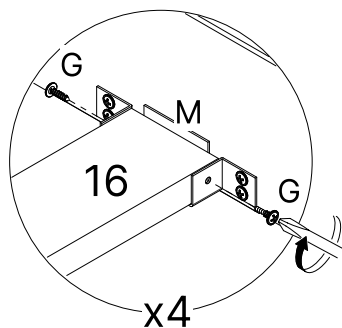
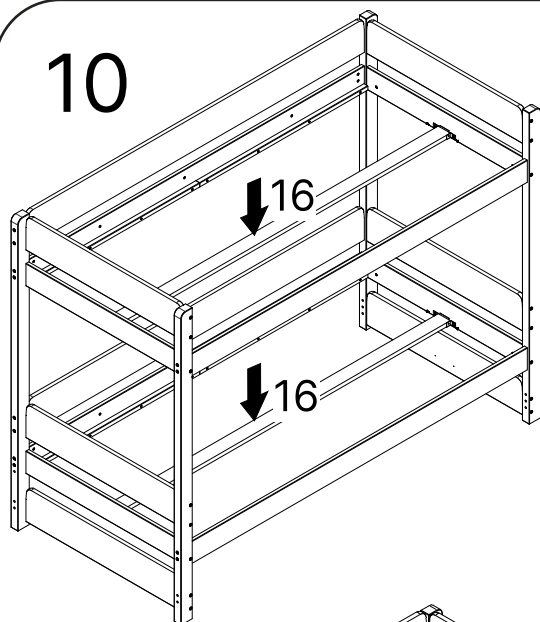


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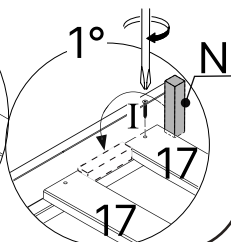
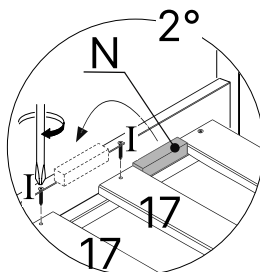
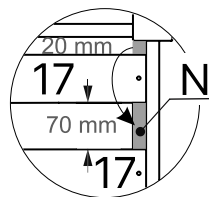
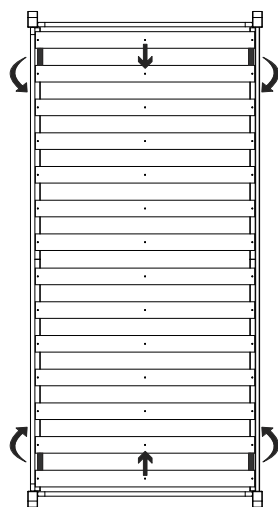
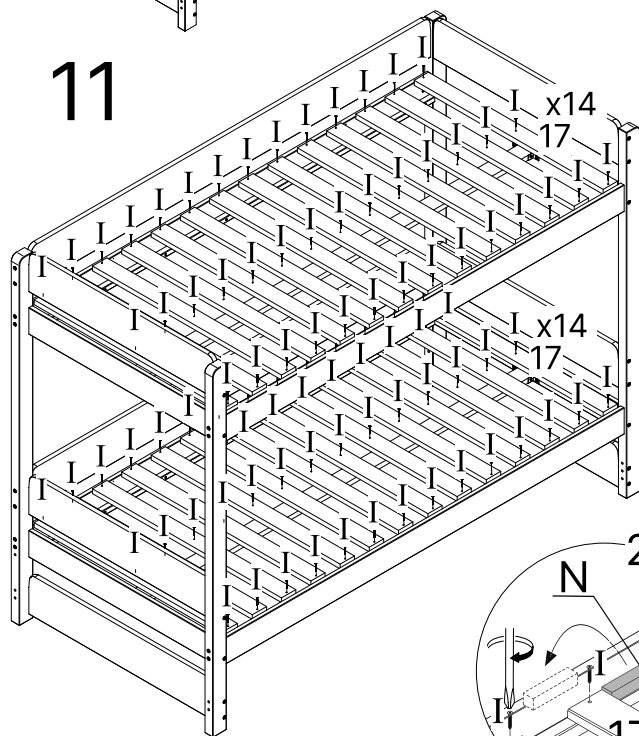
Pré furos alinhados
com parafusos superiores



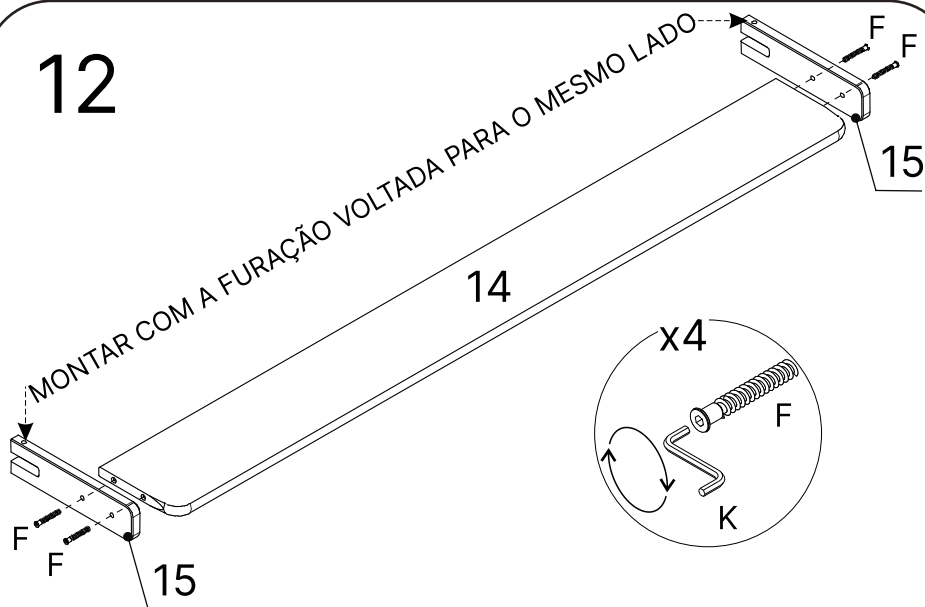
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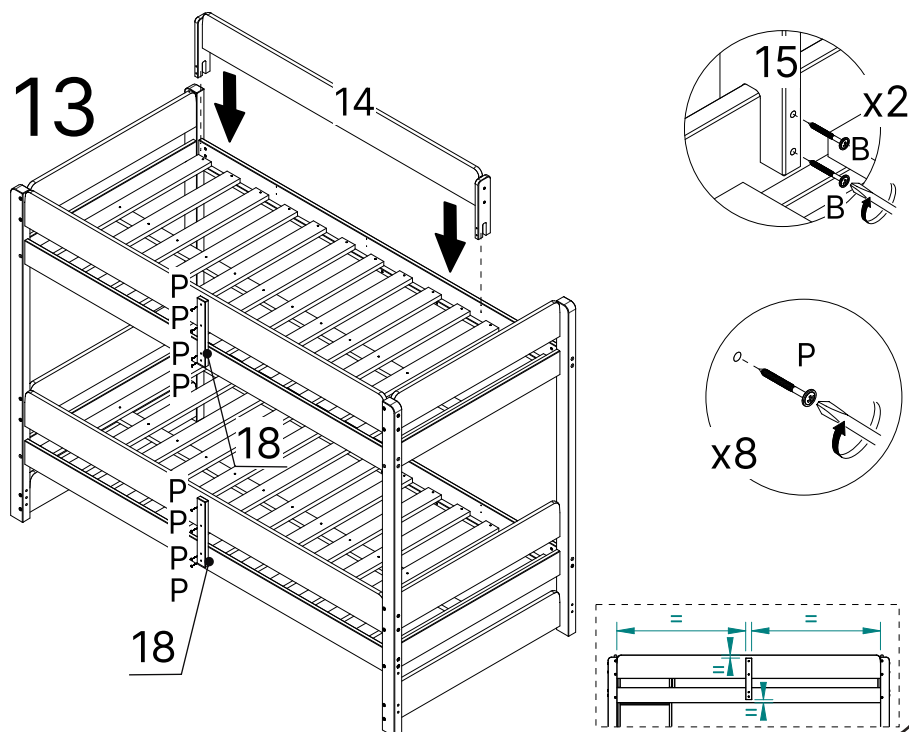
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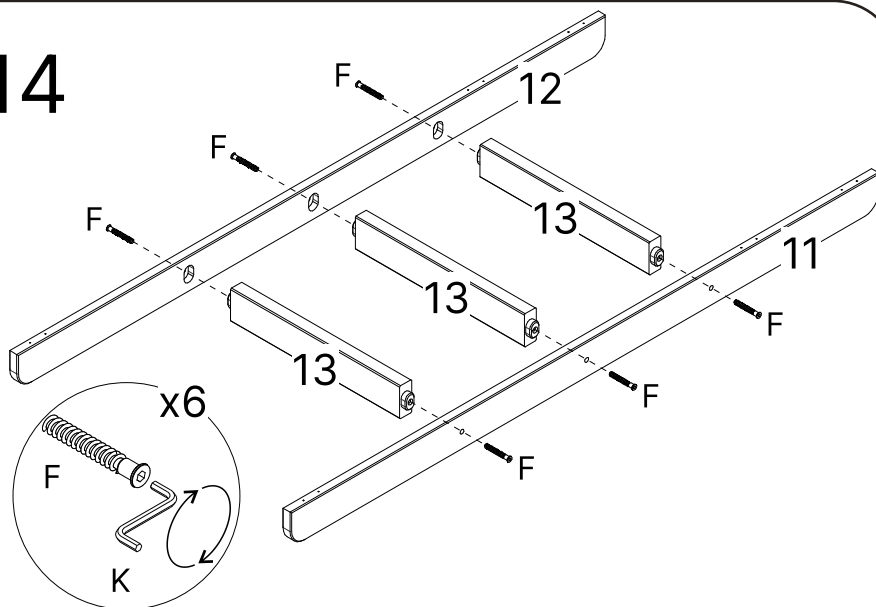
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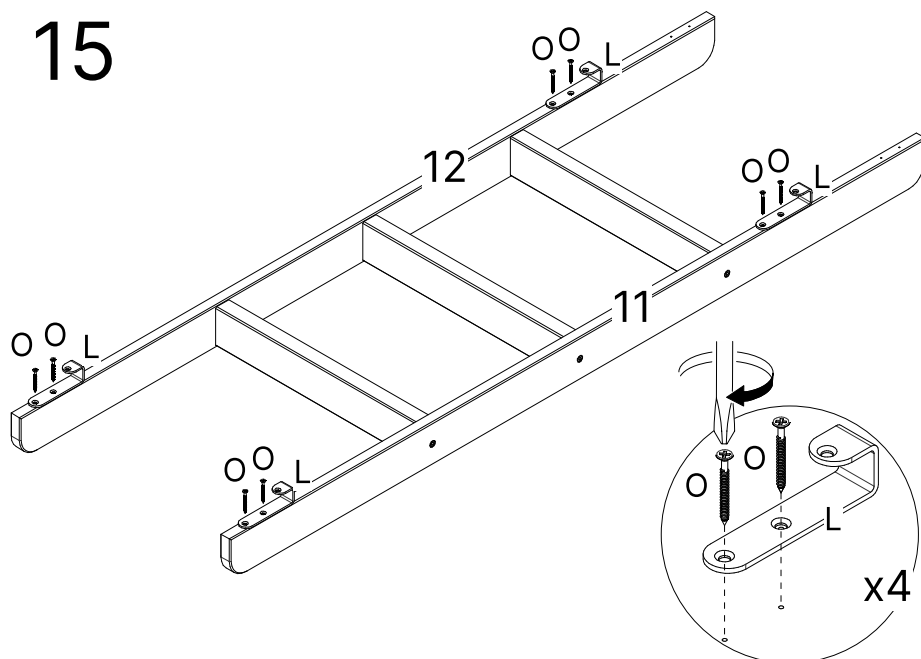
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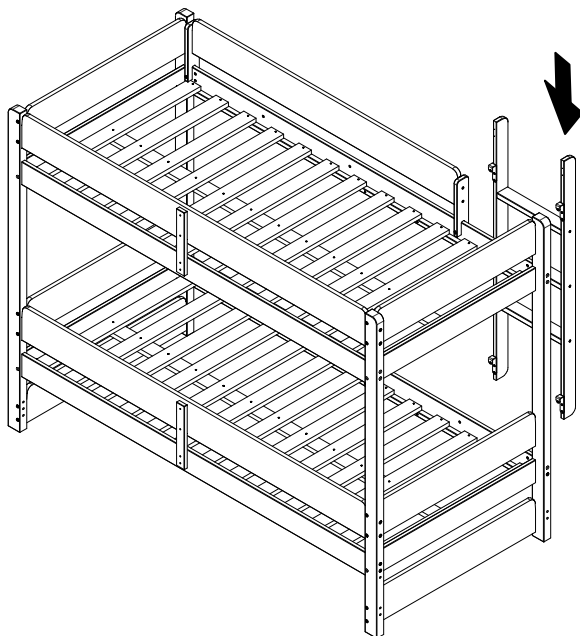
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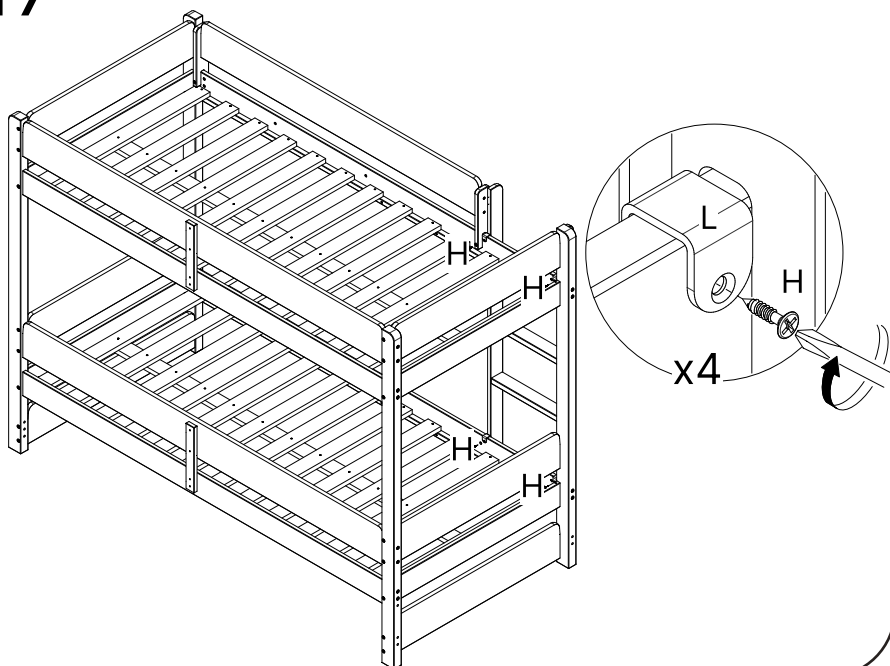
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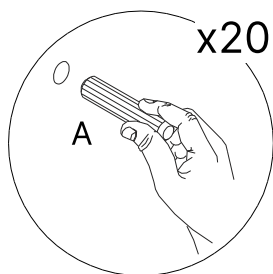
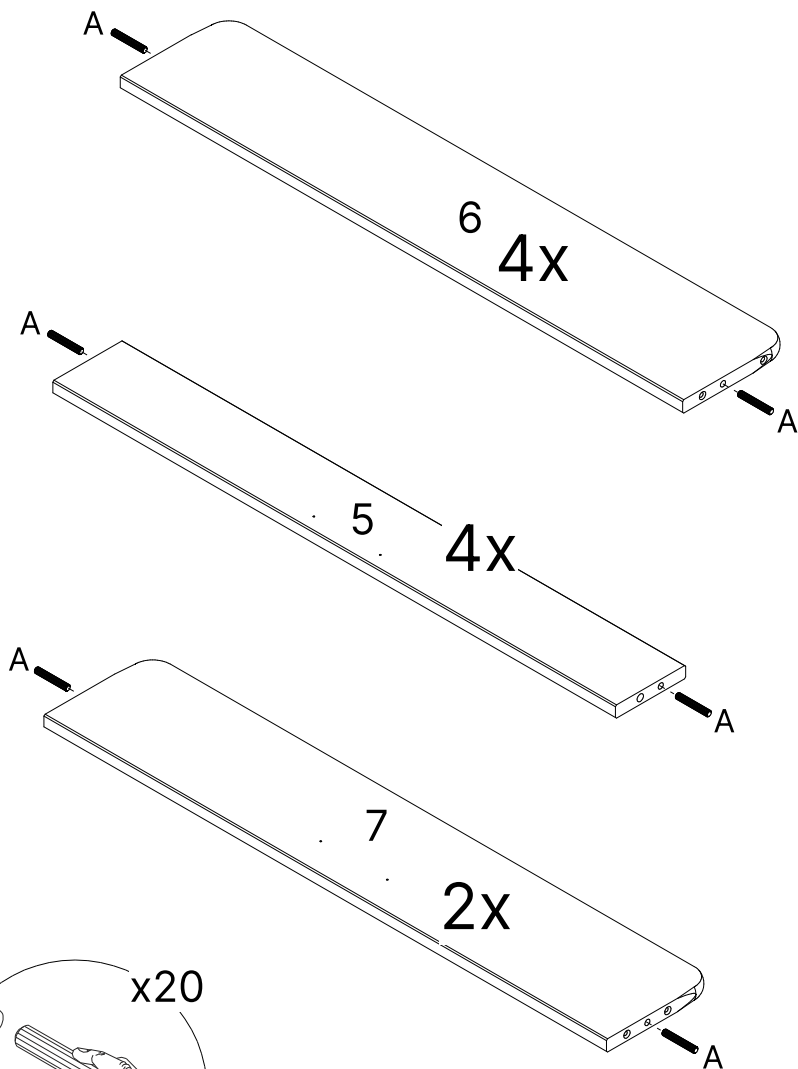


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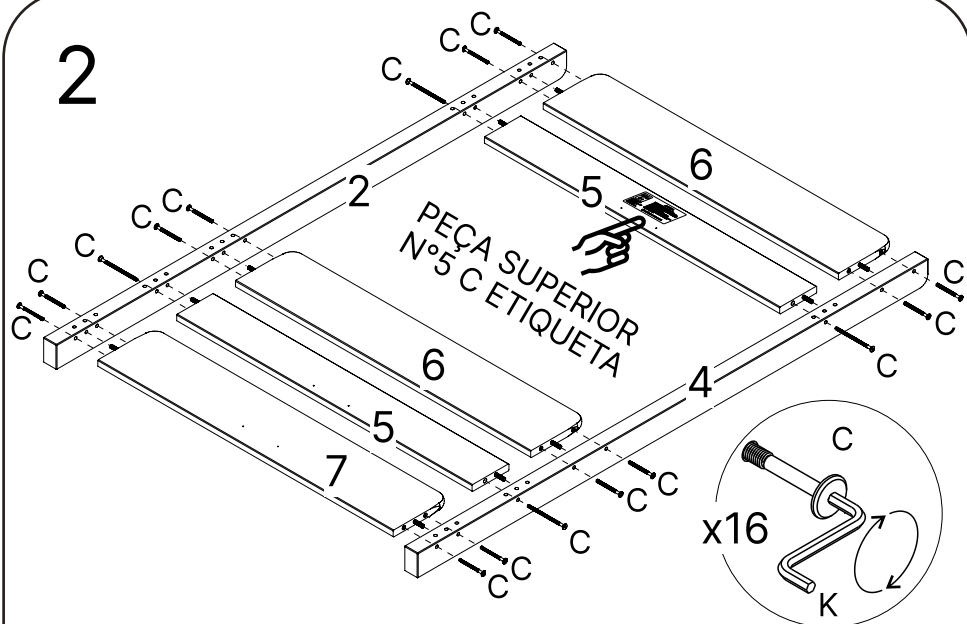


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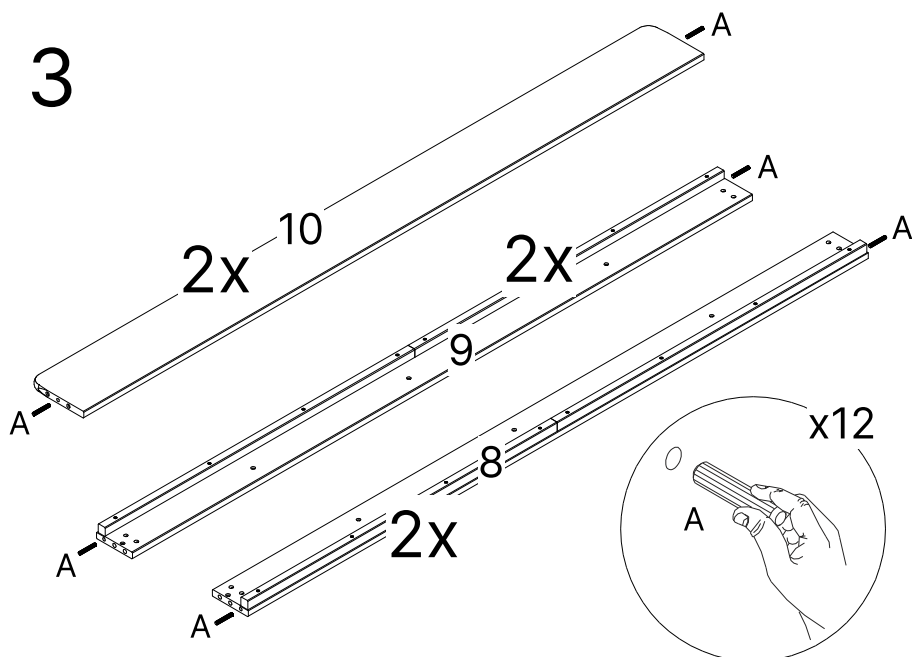
OPÇÃO 03



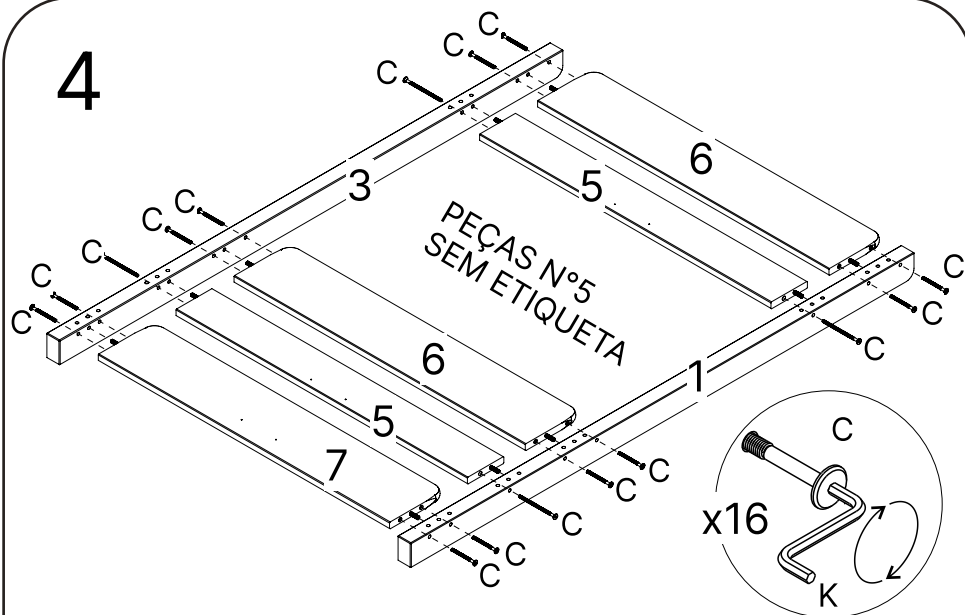
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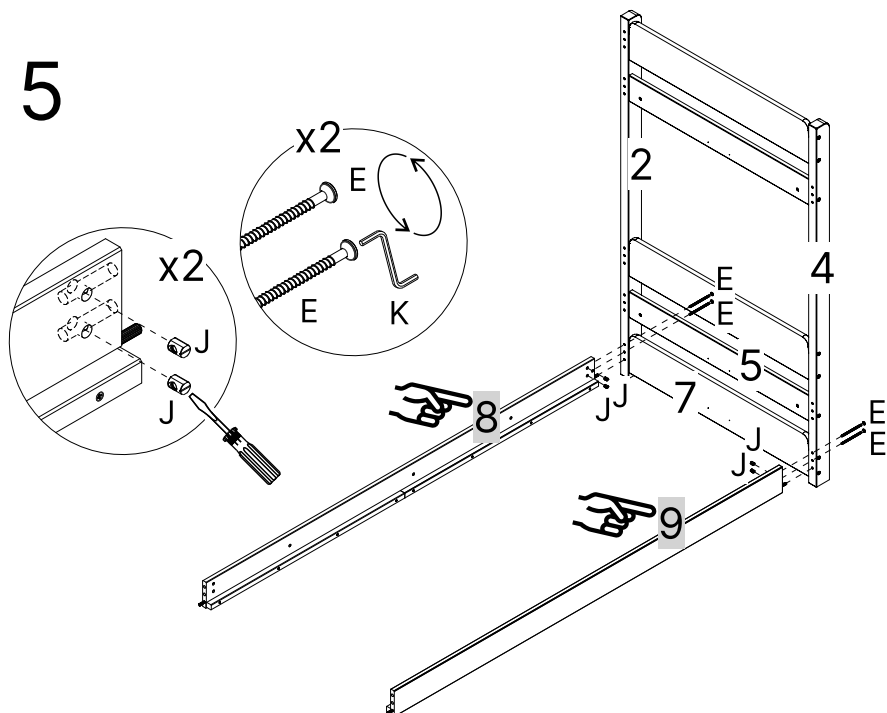
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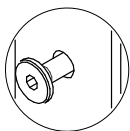
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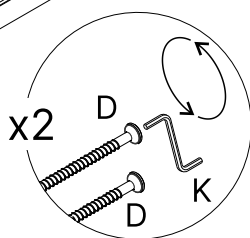
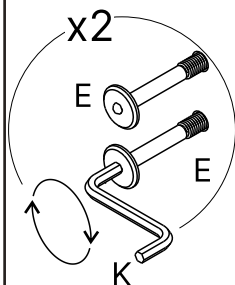
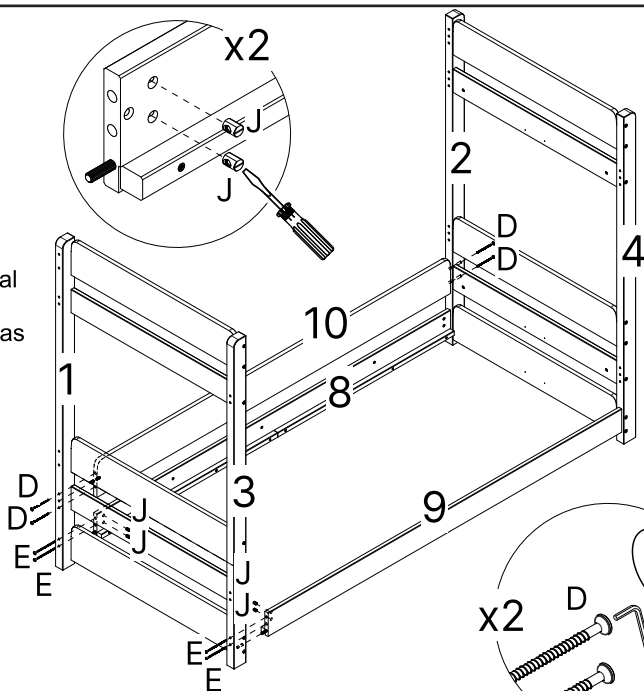
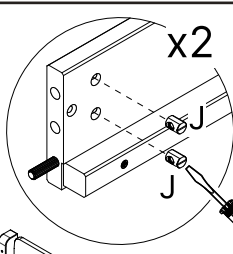
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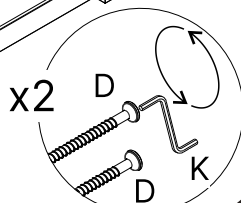
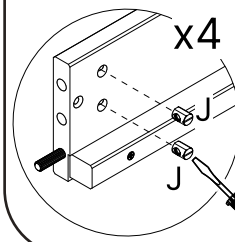
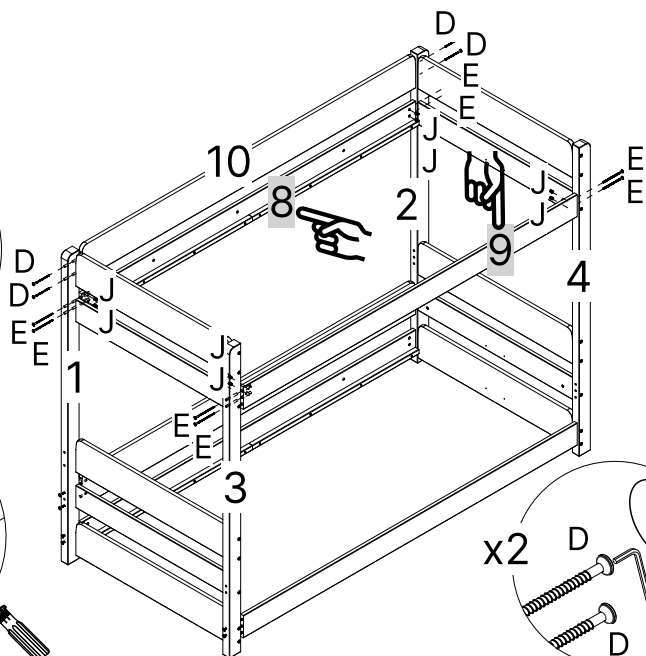
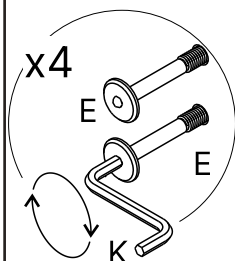
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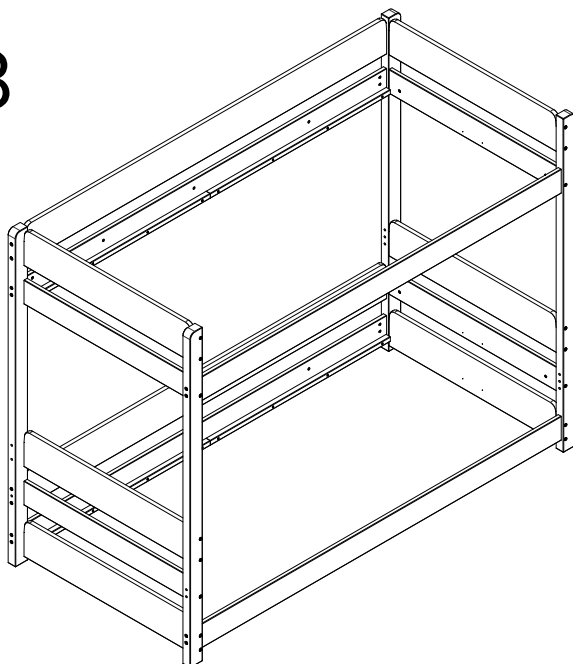
Não faça o aperto total dos parafusos antes da montagem das barras superiores



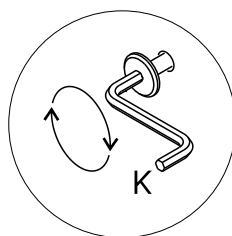
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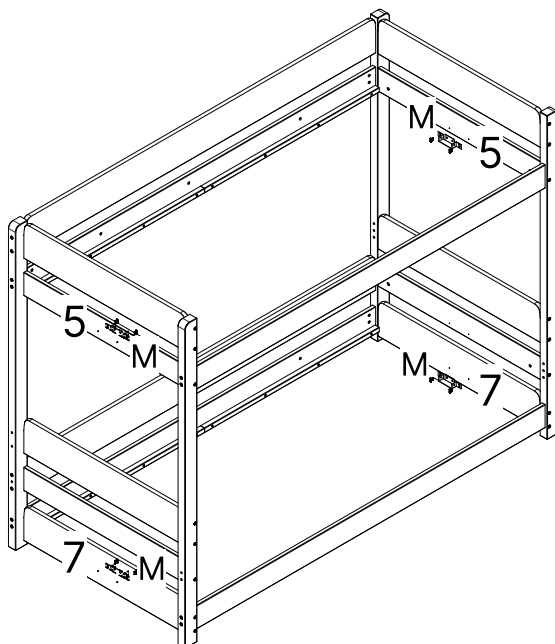
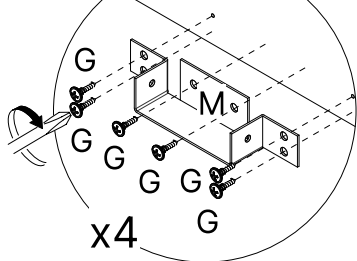


Fazer
o aperto total
de todos
os parafusos!

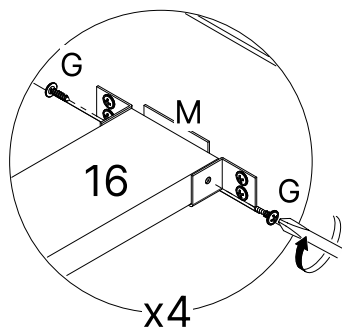
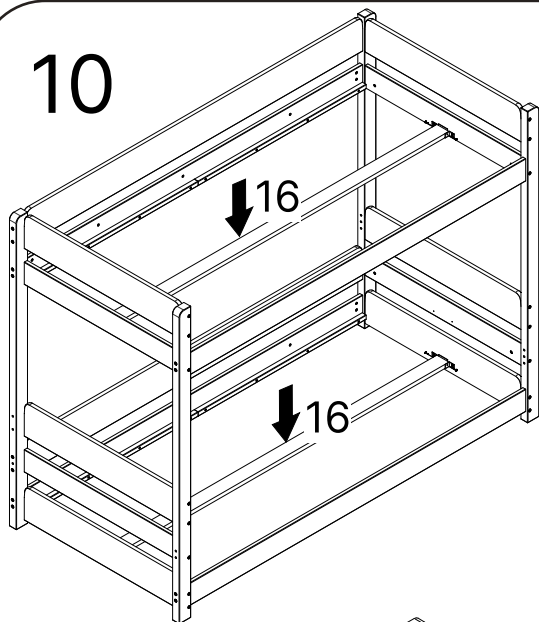


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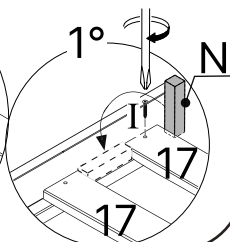
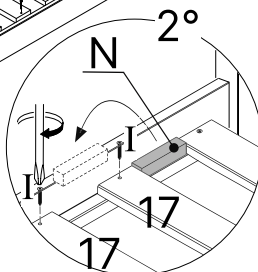
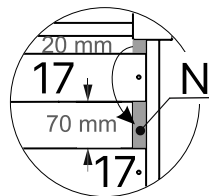
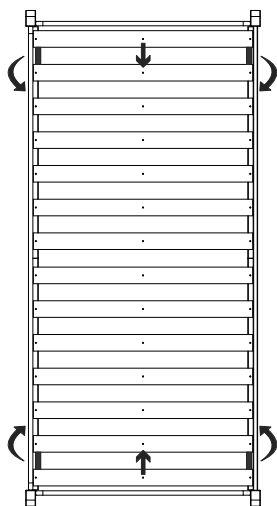
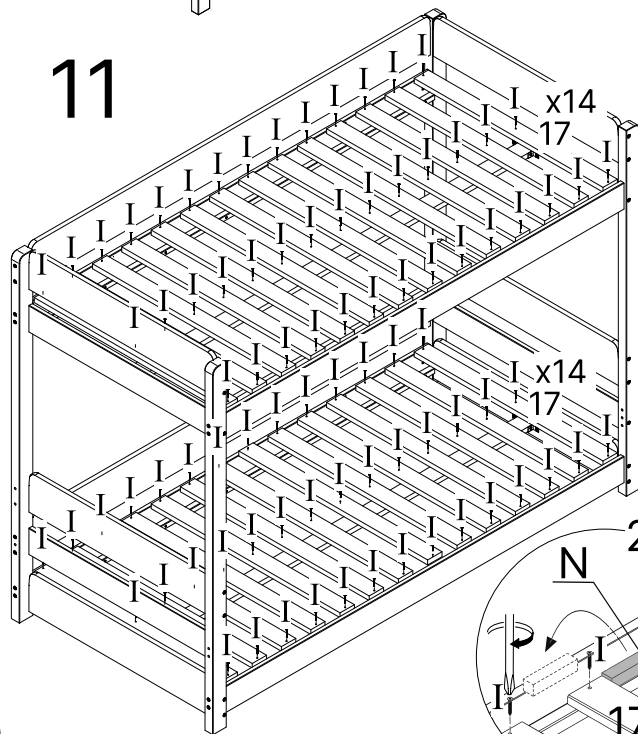
Pré furos alinhados
com parafusos superiores



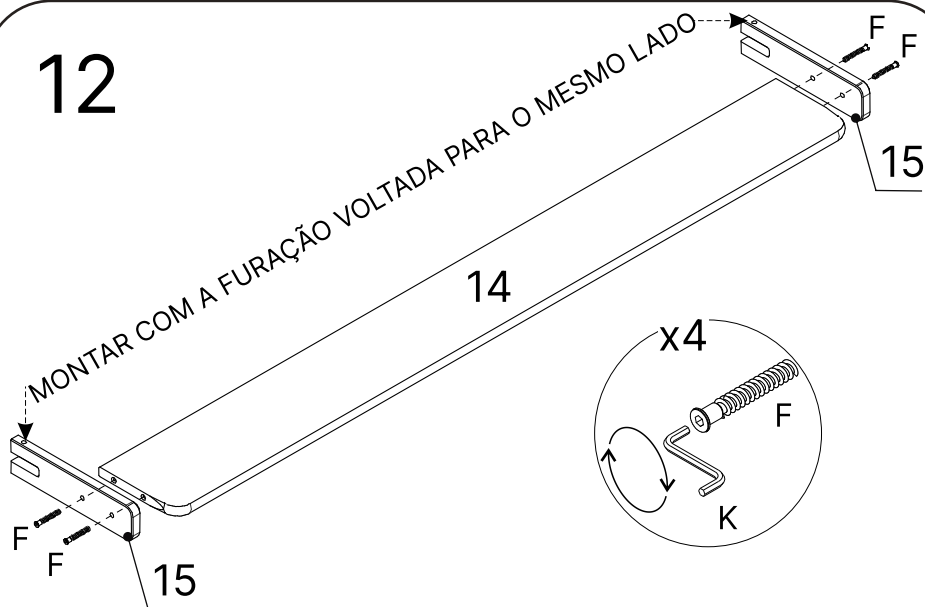
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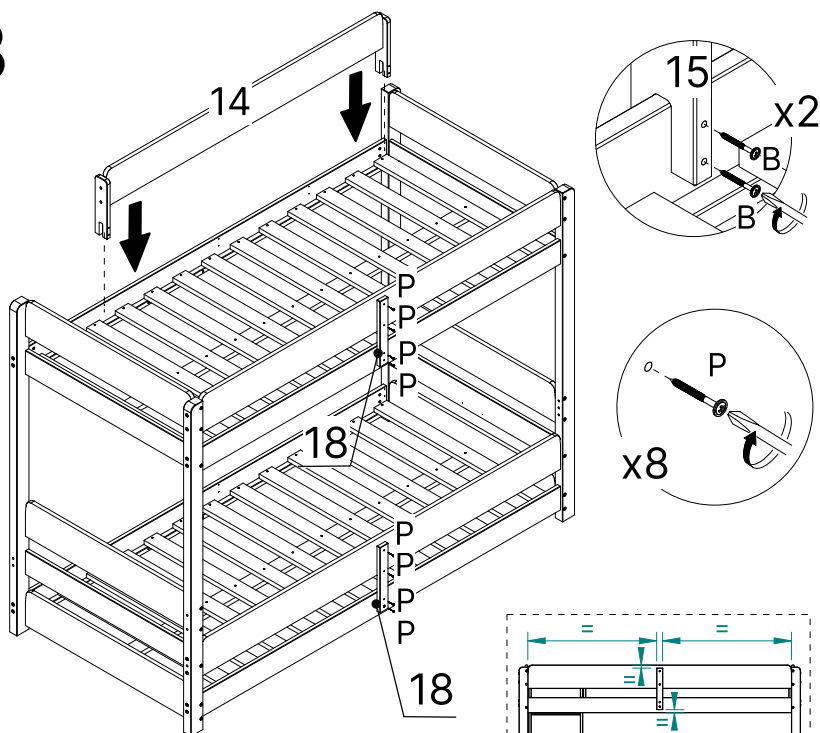
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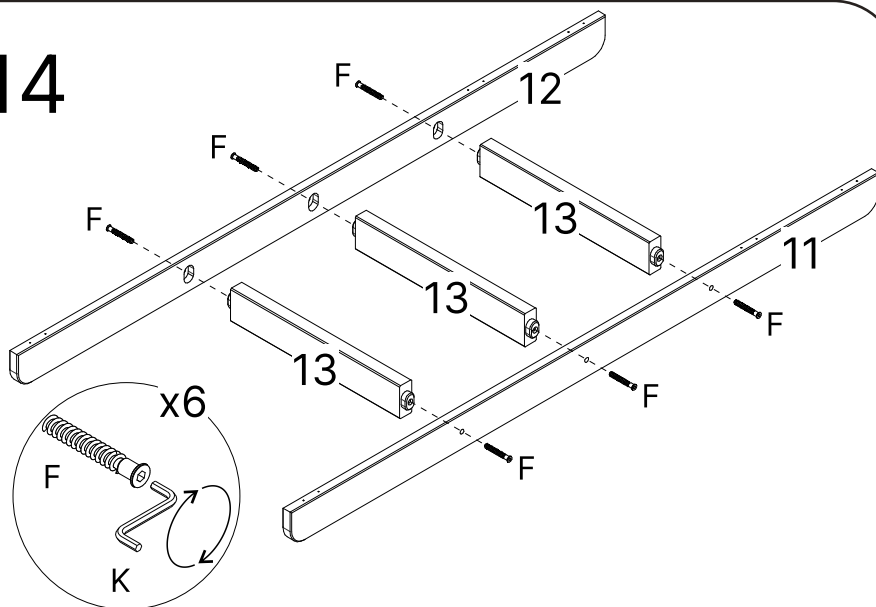
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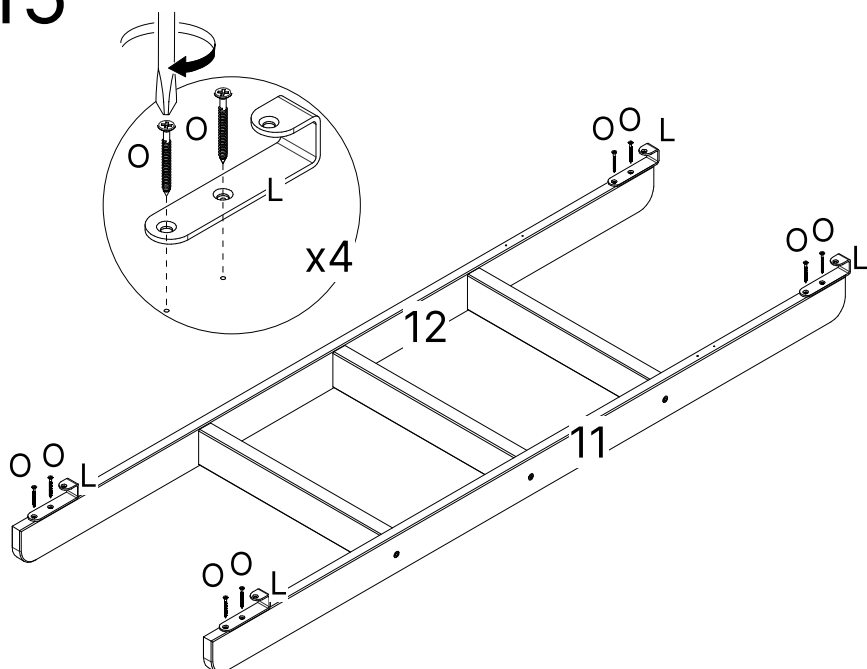
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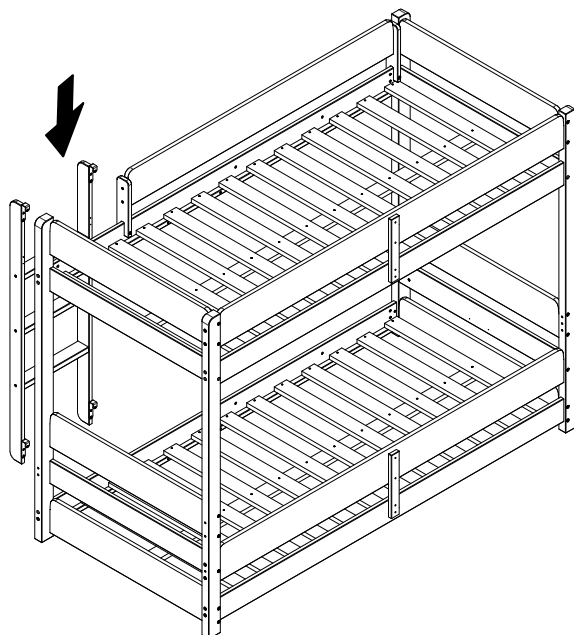
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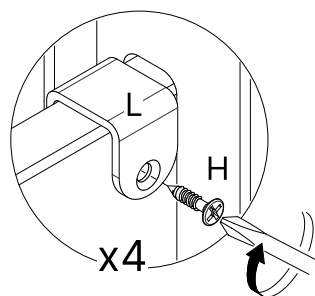
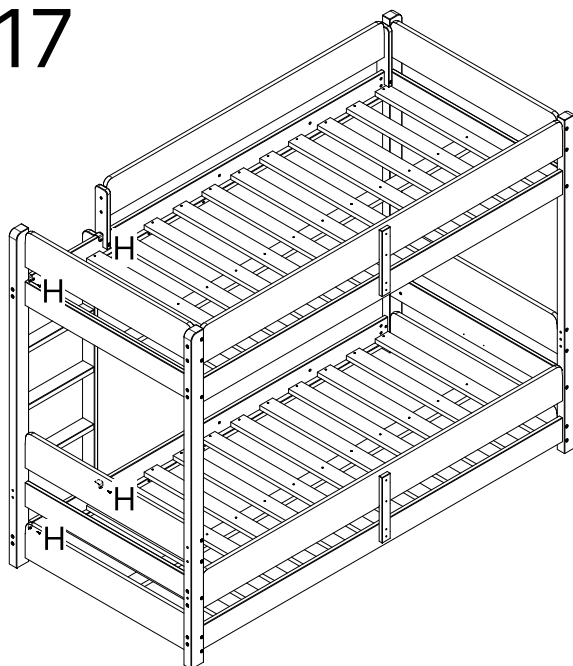
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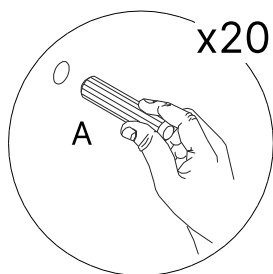
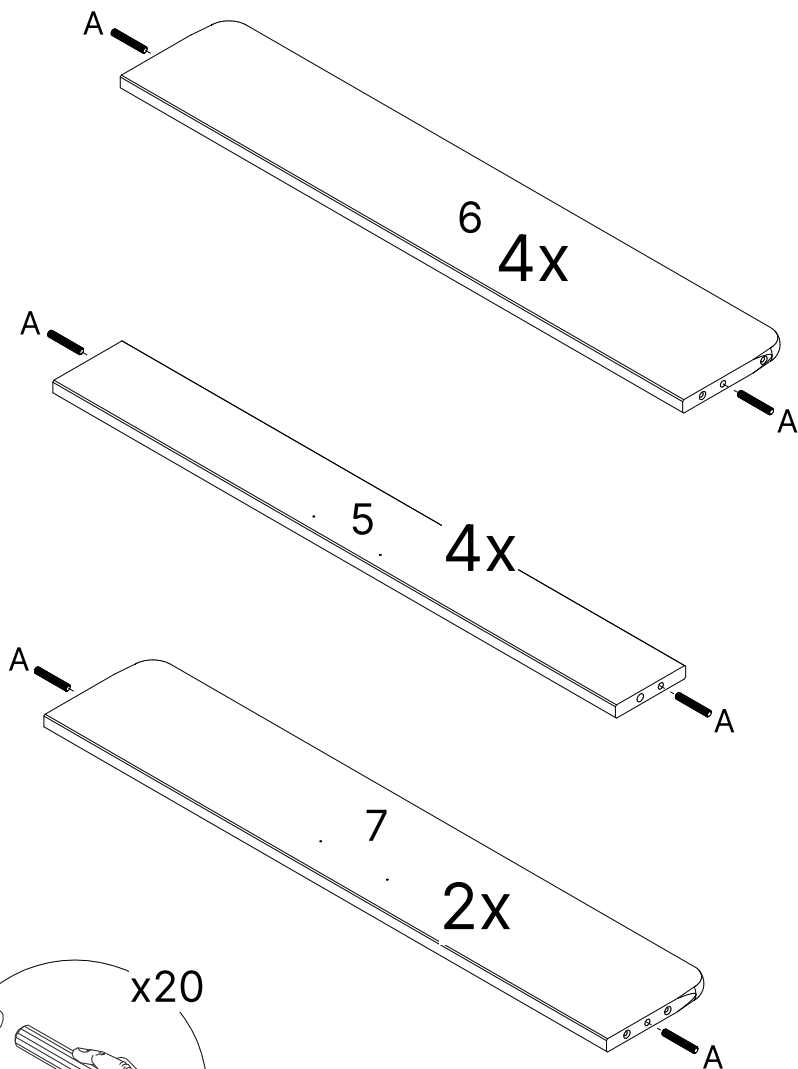


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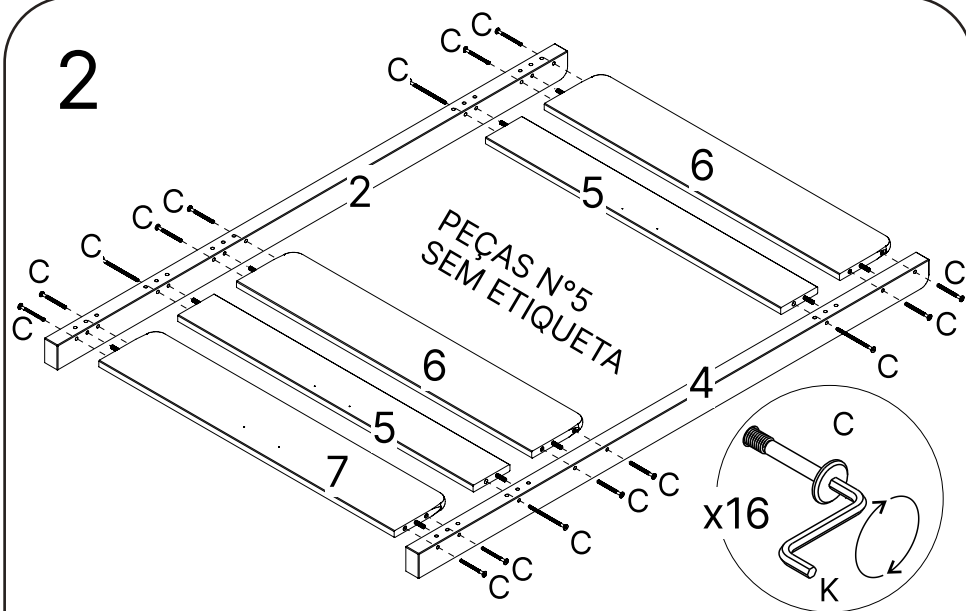


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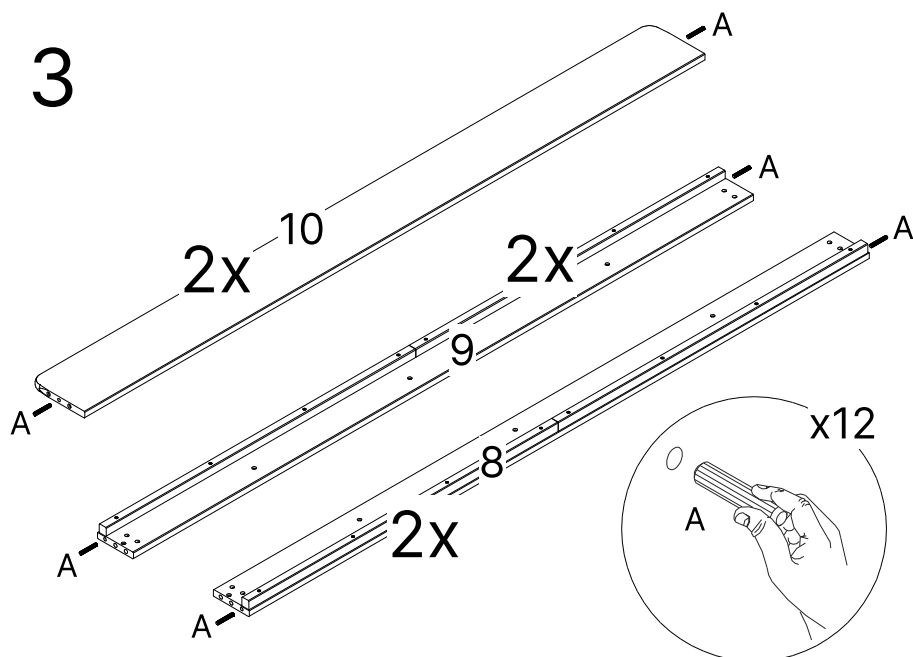
OPÇÃO 04



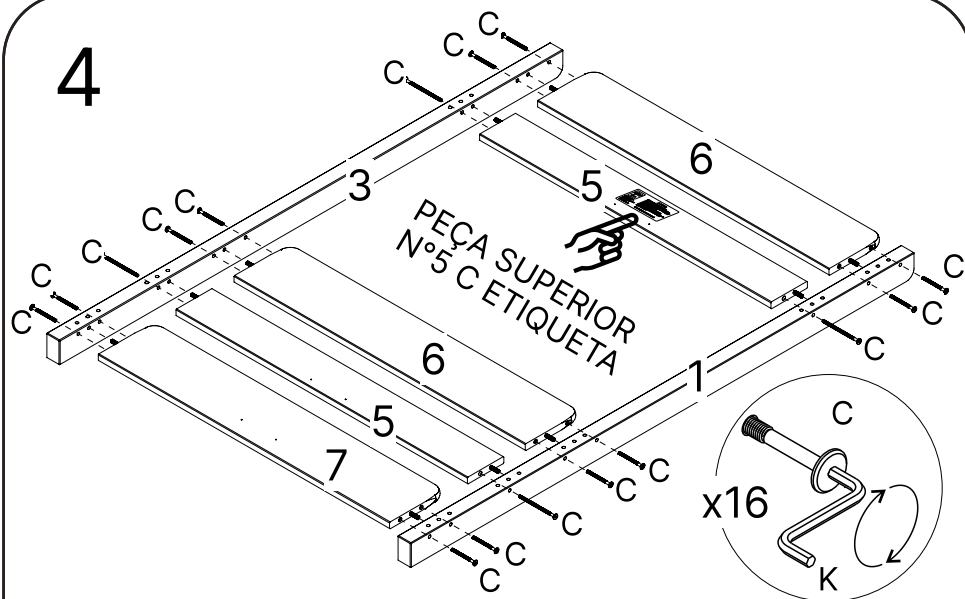
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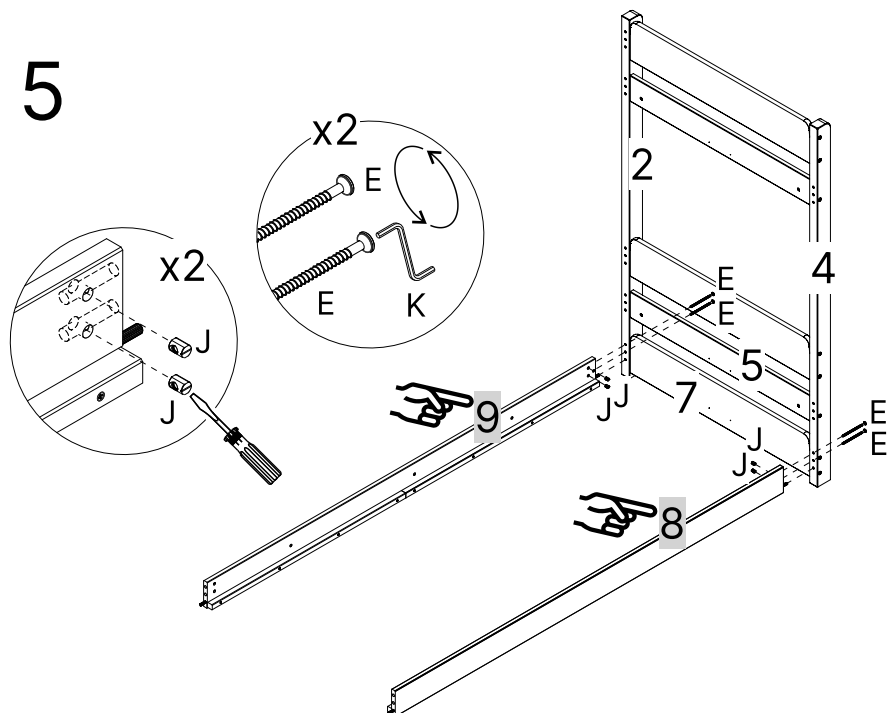
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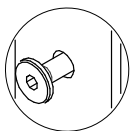
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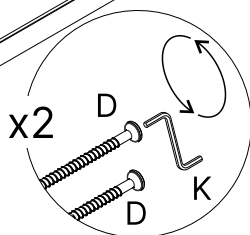
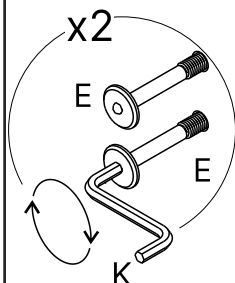
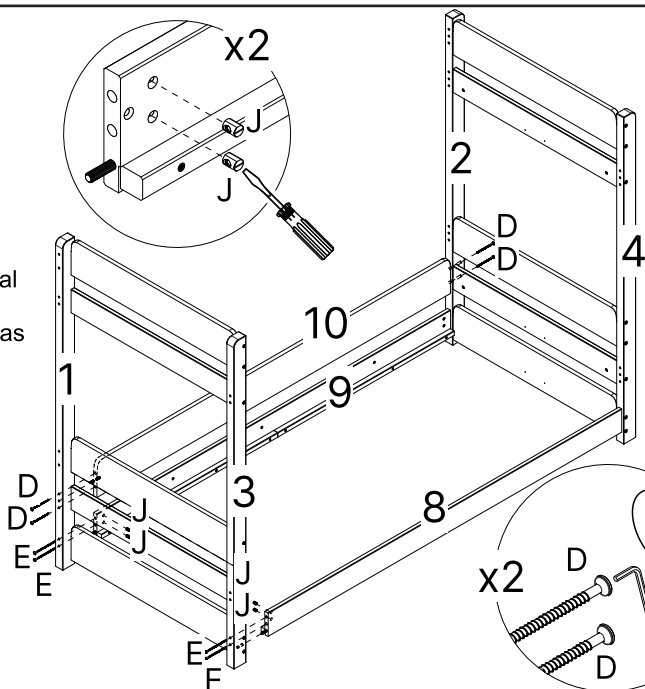
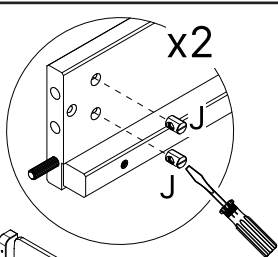
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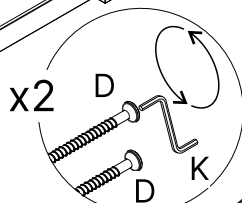
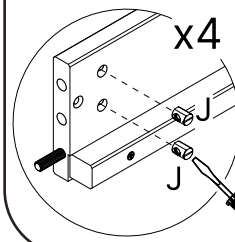
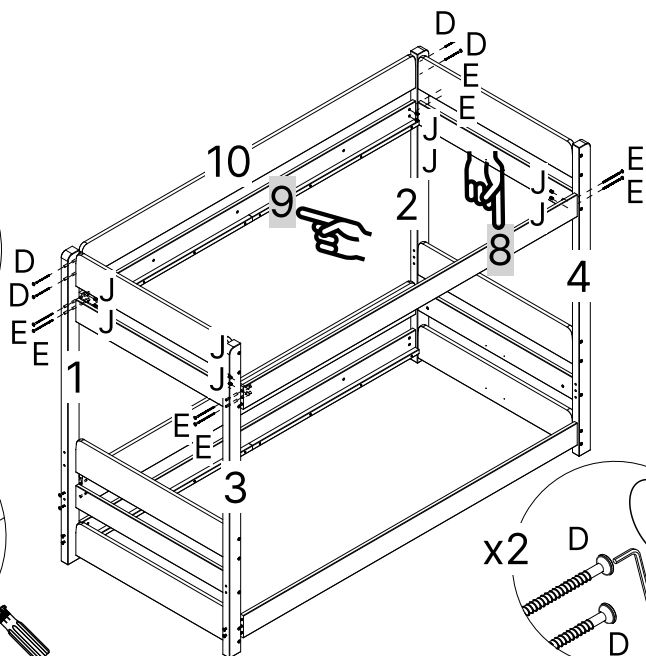
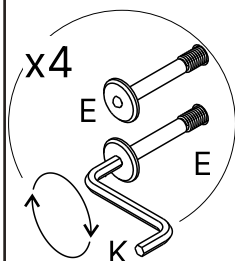
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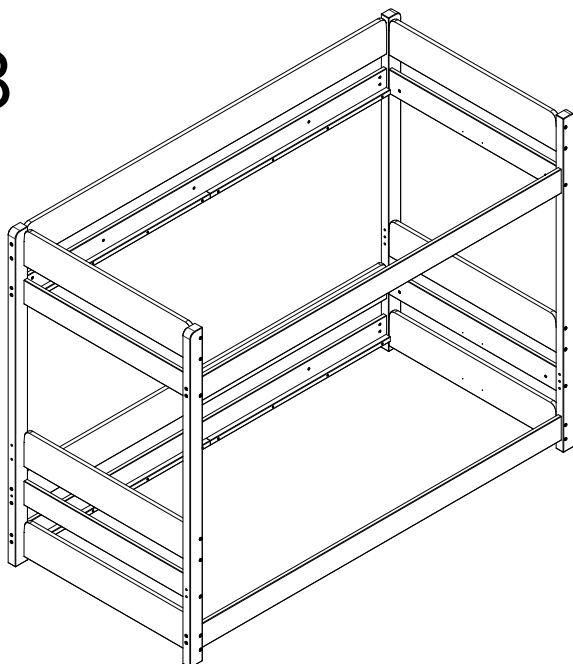
Não faça o aperto total dos parafusos antes da montagem das barras superiores



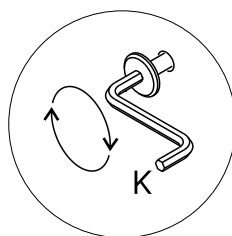
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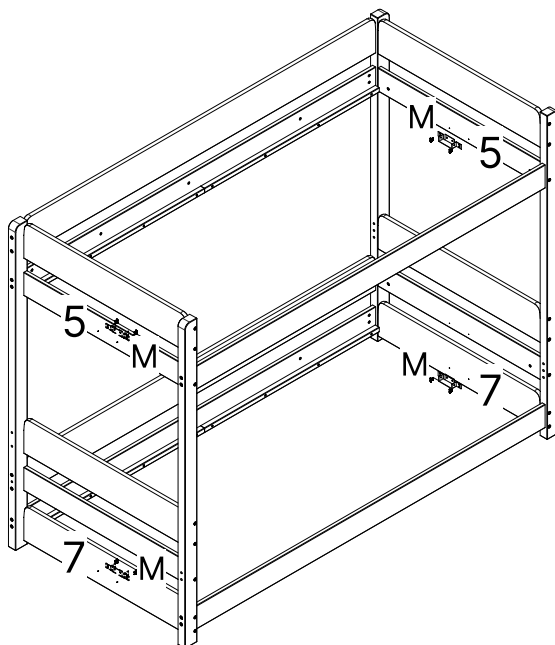
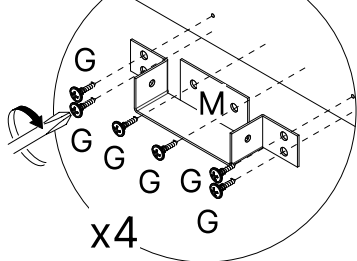


Fazer
o aperto total
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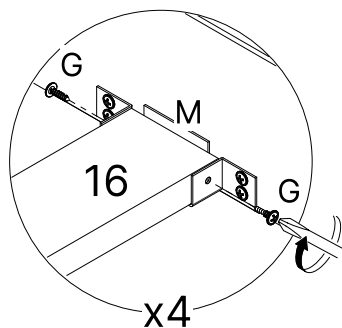
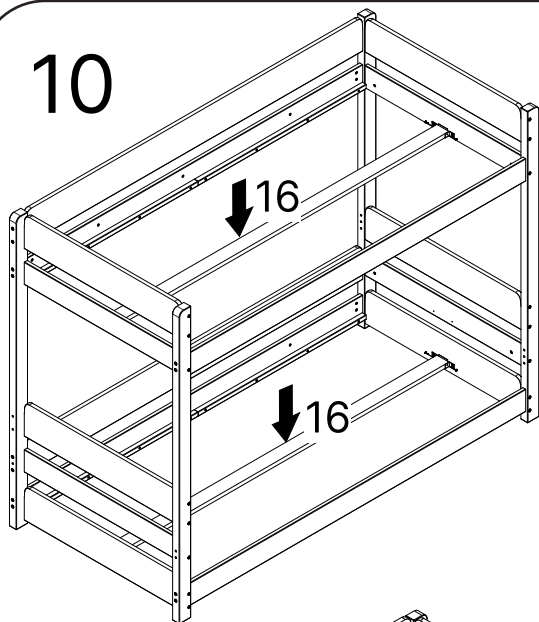


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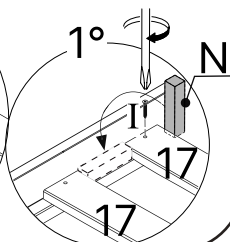
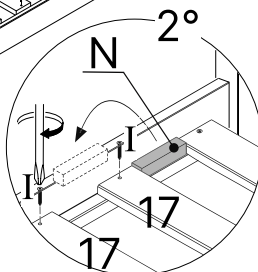
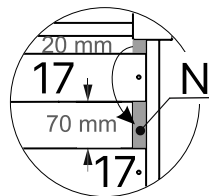
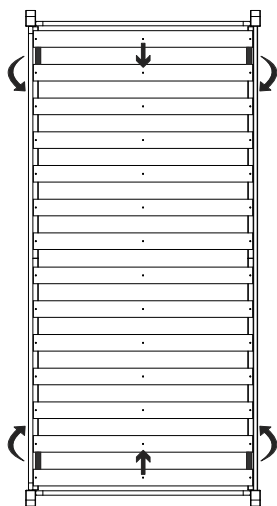
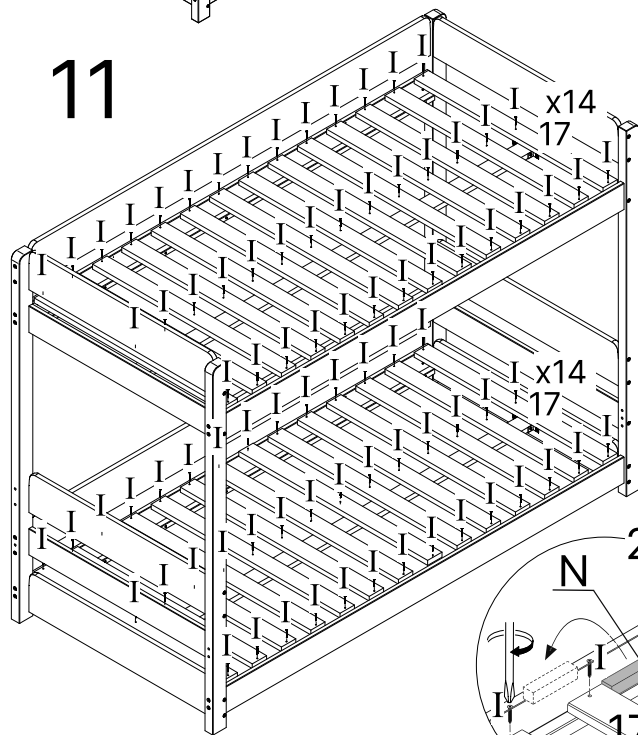
Pré furos alinhados
com parafusos superiores



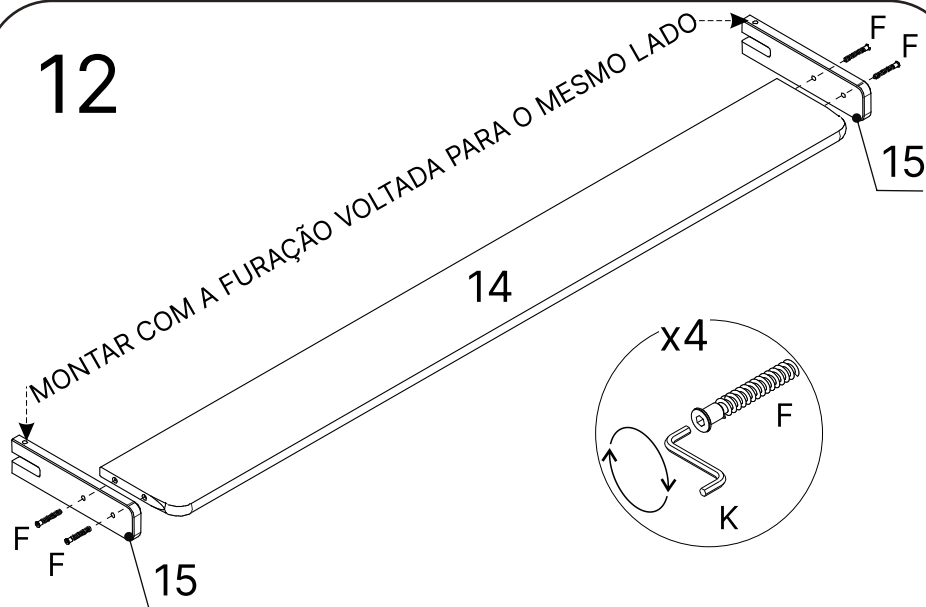
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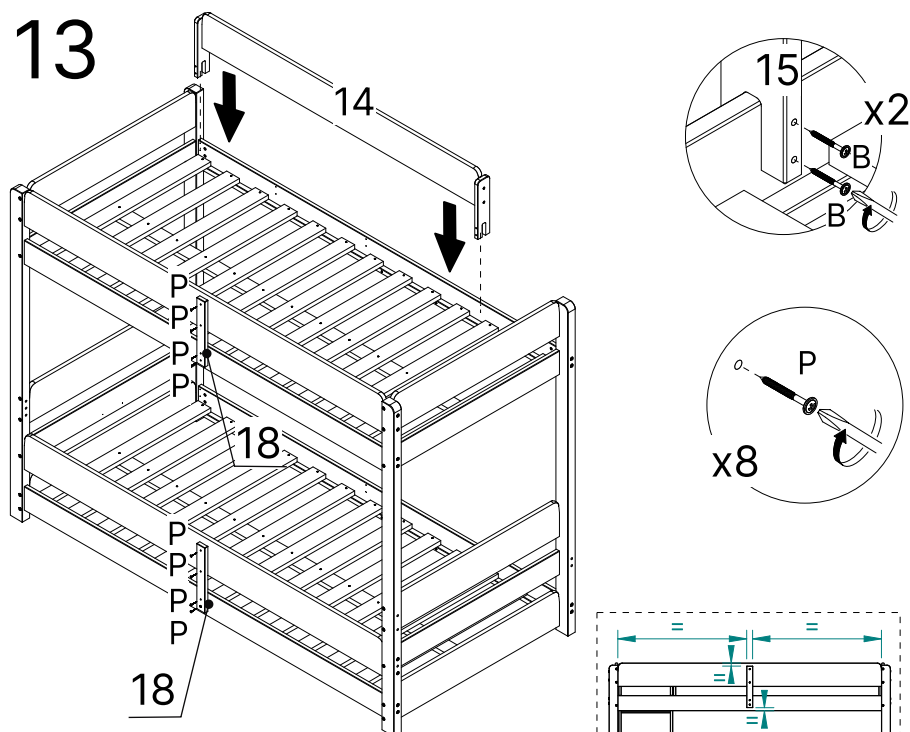
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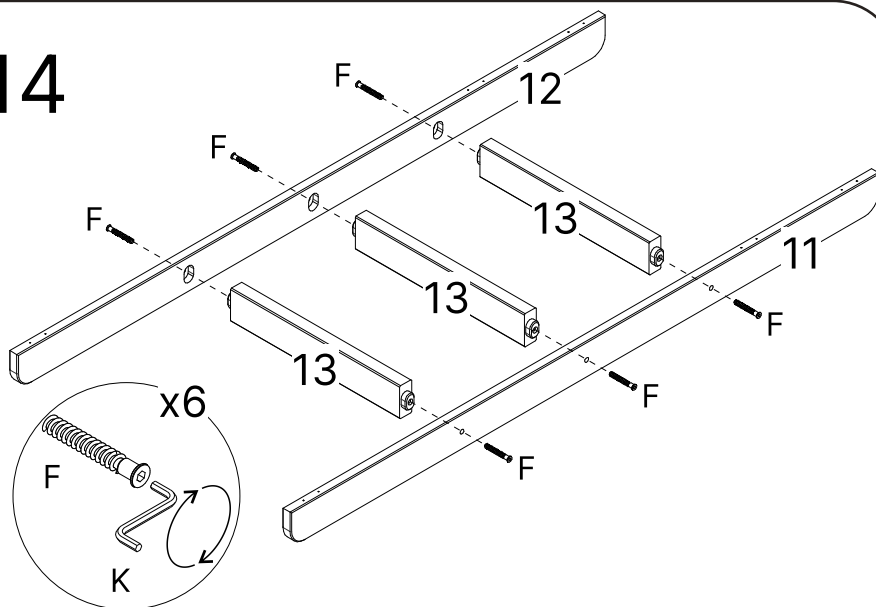
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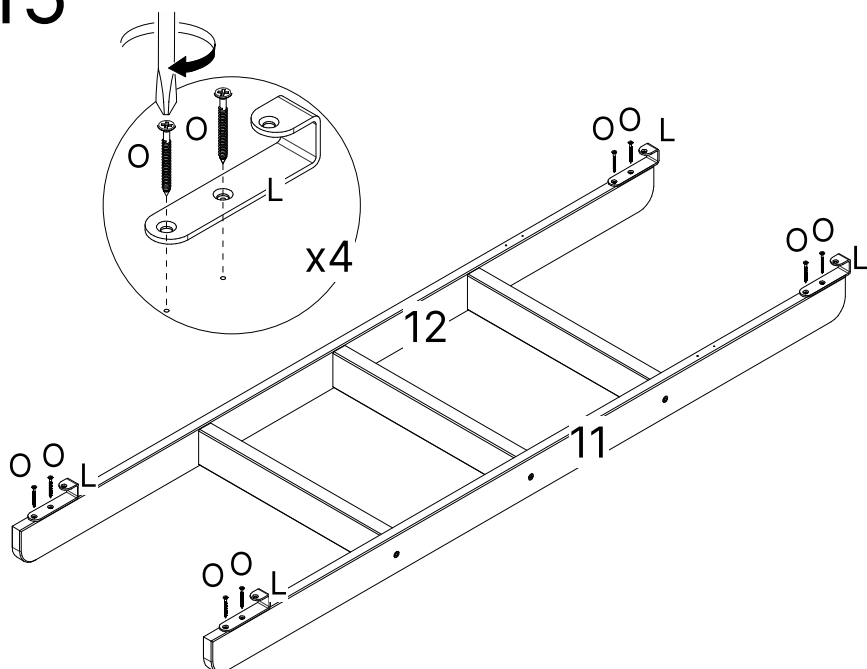
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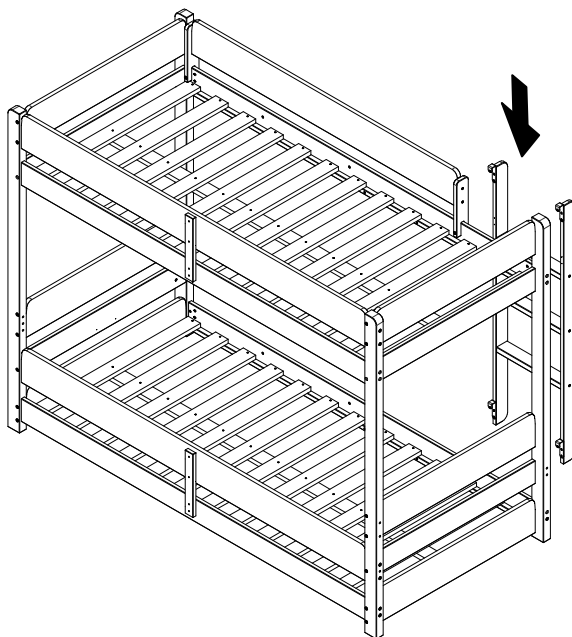
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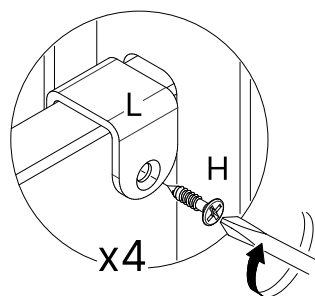
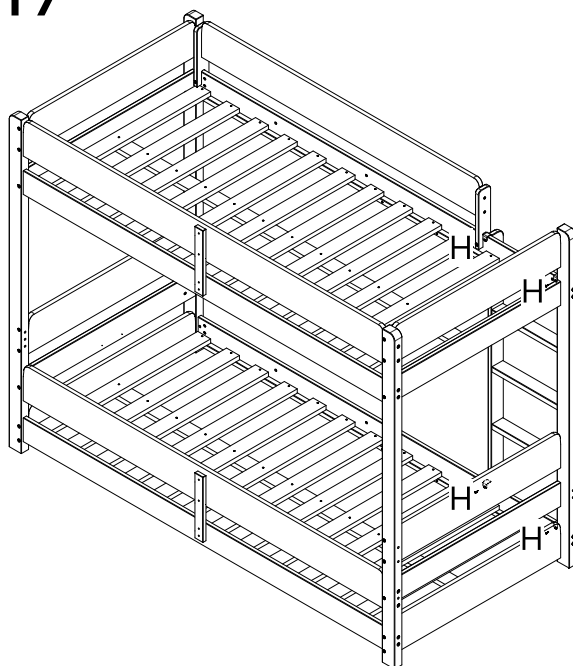
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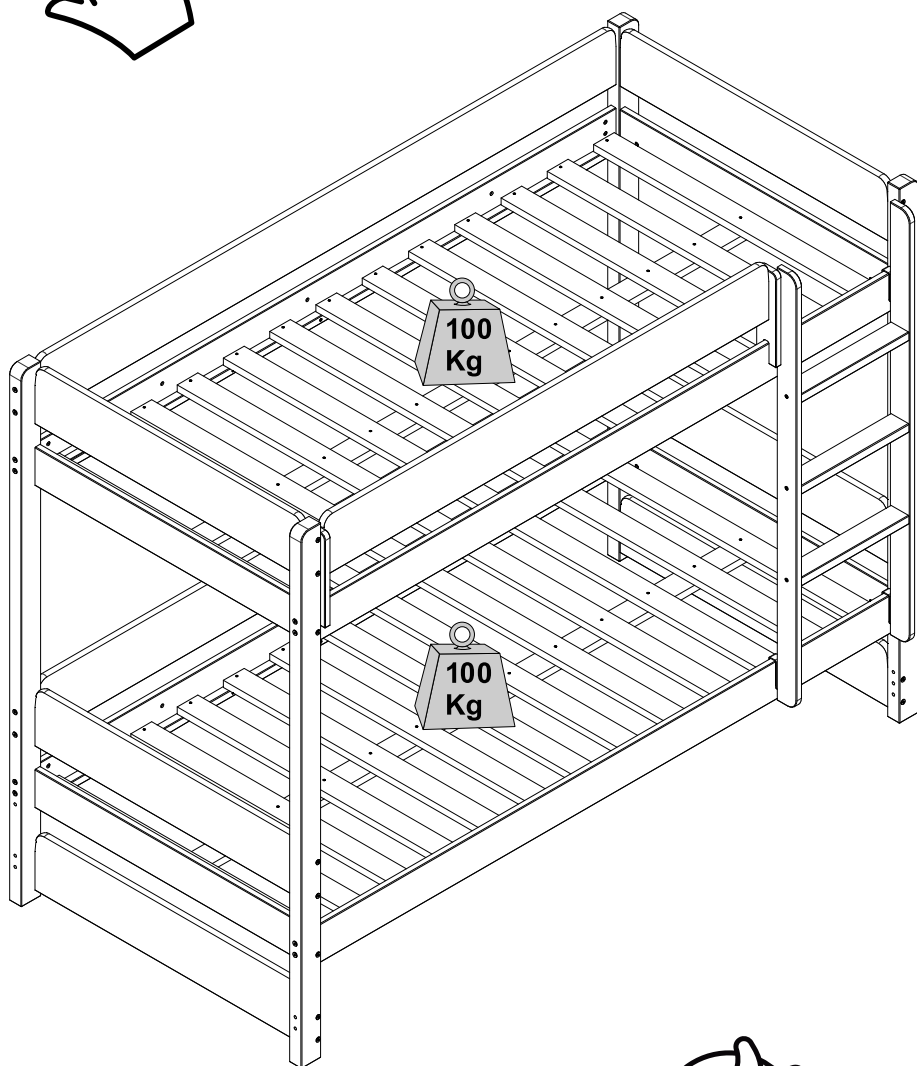


16



17





Dicas para assegurar a garantia e prolongar a vida útil do seu móvel

Limpeza

Use um pano macio, levemente umedecido com água. É possível o uso de detergente neutro, ou sabão neutro com água.

Manutenção

Para garantir estabilidade e durabilidade, é recomendado reapertar os parafusos de tempos em tempos.

Ventilação

A falta de ventilação e excesso de calor pode prejudicar a durabilidade e acabamento do produto.



CASA TEMA

V.01